On Tuesday, March 17, 2020, the Santa Ana City Council unanimously proclaimed a local emergency to fight the spread of COVID-19 (coronavirus) and protect the public. Effective immediately, all City of Santa Ana municipal government buildings will be temporarily closed to the public, including City Hall. This closure period may change based on future guidance provided by Federal, State and County agencies.

Although City buildings will be closed to the public, all essential services necessary to ensure the continuing operation of local government will continue. City staff will still report to work; however, the public is asked to conduct business with the City by phone, email or online at the City’s website at www.santa-ana.org. The following is a list of phone numbers to contact City staff:

- Main Line – (714) 667-2700
- Planning – (714) 647-5804
- Building Safety – (714) 647-5800
- Building Inspections – (714) 667-2738
- Code Enforcement – (714) 667-2780

We deeply apologize for the inconvenience this closure may cause, but we appreciate the public’s understanding and support.

As always, in the event of an emergency, please call 9-1-1. For all other information, please contact the City of Santa Ana at (714) 647-5400.