



# CITY FACILITIES TEMPORARILY CLOSED TO THE PUBLIC

In order to protect City residents and staff against the novel coronavirus (COVID-19), City Hall is temporarily closed to the public.

During this closure, the following City services may be paid online, by phone, or mail:

	<b><u>By Mail</u></b>	<b><u>By Phone</u></b>	<b><u>Online</u></b>	<b><u>Email</u></b>	
<b>Municipal Utility Services</b>	20 Civic Center Plaza, P. O. Box 1964, M-13 Santa Ana, CA 92702-1964	<b>(714) 647-5454</b>	<b><u><a href="http://www.santa-ana.org/mus">www.santa-ana.org/mus</a></u></b>	mus.info@santa-ana.org	(714) 647-5304 Attn: MUS
<b>Paramedic Subscriptions</b>	20 Civic Center Plaza, P. O. Box 1964, M-14 Santa Ana, CA 92702-1964	<b>(714) 647-5454</b>	<b><u><a href="http://www.santa-ana.org/mus">www.santa-ana.org/mus</a></u></b>	mus.info@santa-ana.org	(714) 647-5304 Attn: Paramedic
<b>Tax &amp; Licensing</b>	20 Civic Center Plaza, P. O. Box 1964, M-15 Santa Ana, CA 92702-1964	<b>(714) 647-5447</b>	<b><u><a href="http://www.santa-ana.org/businessstaxbillpay">www.santa-ana.org/businessstaxbillpay</a></u></b>	businessstax@santa-ana.org	(714) 647-5304 Attn: Bus Tax
<b>Proactive Rental Enforcement Program (PREP)</b>	20 Civic Center Plaza, P. O. Box 1964, M-15 Santa Ana, CA 92702-1964	<b>(714) 647-5335</b>	<b><u><a href="http://www.santa-ana.org/prepbillpay">www.santa-ana.org/prepbillpay</a></u></b>	PREPbill@santa-ana.org	(714) 647-5304 Attn: PREP
<b>Dog License</b>	20 Civic Center Plaza, P. O. Box 1964, M-15 Santa Ana, CA 92702-1964	<b>(714) 647-5257</b>	<b><u><a href="http://www.santa-ana.org/doglicensepayment">www.santa-ana.org/doglicensepayment</a></u></b>	dog@santa-ana.org	(714) 647-5304 Attn: Dog Lic.
<b>Parking Citations</b>	Citation Processing Center P. O. Box 10479 Newport Beach, CA 92658-0479	<b>(800) 989-2058</b>	<b><u><a href="http://www.citationprocessingcenter.com">www.citationprocessingcenter.com</a></u></b>	N/A	N/A

For more information and updates, please visit our website at [www.santa-ana.org](http://www.santa-ana.org) or call City Information at (714) 647-5400.