City of Santa Ana
2020 Census Calendar
Make It Count
**WHAT IS THE CENSUS?**

Every 10 years, people across the country fill out the Census in order to have an accurate count of all people in the United States. The Census determines federal funding for important community services that help support our families and fair share of representation in our county, state and Washington, D.C.

The next Census is in Spring 2020. Let’s ensure all Santa Ana residents are counted so we can put those resources to good use here at home!

**WHY THE CENSUS MATTERS**

**Uplift Our Neighborhoods**

The 2020 Census will help decide how billions of dollars will reach our families. Your answers will help determine funding for dozens of programs that provide essential resources to Santa Ana. Census data determines funding allocations for schools, childcare programs, road maintenance projects and social assistance programs.

- Improve local schools
- Enhance streets and roads
- Build affordable housing
- Increase jobs and business opportunities

**Community Wellness**

The 2020 Census will ensure the health and wellness of our families and neighborhoods. By filling out the form, your data informs where new hospitals are built, improves our health programs, and increases jobs and business opportunities.

- Build new hospitals
- Improve health services
- Increase jobs and business opportunities

**Safe and Confidential**

Your privacy and security are taken seriously. Information collected during the 2020 Census can’t be shared or used against you in any way. Your information is only used to generate statistics, it can’t be shared with immigration or law enforcement agencies, and it can’t be used to determine your eligibility for government benefits.

The 2020 Census will determine the number of representatives our county and state have in the U.S. House of Representatives and the number of votes we have in the Electoral College. Your information will also be used to redraw State Assembly and Senate boundaries. Participating in the 2020 Census ensures that you and our community have fair representation.

**HOW TO COMPLETE THE CENSUS**

Every person in the country is required to fill out the 2020 Census form. Luckily, you have three ways to respond.

Video and printed guides will also be available in 59 non-English languages, and there will be a video in American Sign Language, plus a printed guide in braille.

Whichever you choose, just make sure you fill out the form!

**By Mail**
The paper Census form will be available in English and Spanish languages and can be mailed back to the U.S. Census Bureau.

**By Phone**
The Census can be completed by phone in 13 languages including Telecommunication Device for the Deaf.

**Online**
The Census form will be available to complete online in 13 languages. Visit www.census.gov for more info.

Be sure to check for important dates about the Census highlighted in the calendar. You’ll also read a different tip or fact about the Census each month. For more information, call 714-647-5200.
Useful Telephone Numbers

Building Inspection Request Line
714-667-2738

City Manager
714-647-5200

Fire Department
714-573-6000
(call 911 for emergencies)

Mayor and City Council
714-647-6900

Parks & Recreation
714-571-4200

Planning & Building, Planning Division
(Enviromental Review, Historic Preservation & New Development)
714-667-2700

Police Department
714-245-8665
(call 911 for emergencies)

Public Library
714-647-5250

Public Works Emergency Repairs
(after hours)
714-834-4211

Public Works Information
714-647-5690

Maintenance Services

Curb & Sidewalks
714-647-3380

Graffiti Removal
877-786-7824

Graffiti Task Force
714-245-8769
(Police Department)

Water Resources

Sewer/Storm Drain Maintenance
714-647-3380

Water Administration
714-647-3320

Water & Sewer Permits
714-647-5026

Water Customer Service and Billing
714-647-5454

Water Engineering
714-647-3320

Water Maintenance & Construction
714-647-3346

Water Production
714-647-3382

Water Quality & Conservation
714-647-3341

Water Service & Main Location
714-647-3320

Traffic and Transportation

Signal Repairs - 8am.- 5pm. (Weekdays)
714-647-5621

Signal Repairs - Police Department
(Evenings/Weekends)
714-834-4211

Street Work Permits
714-647-5039

Traffic Operations
714-647-5619

Refuse Collection

New Trash Cart/Order Dumpster
714-558-7761

Recycle Used Car Oil & Filter
714-558-7761

Public Works

General Maintenance and Repairs
714-647-3380

Sanitation
714-647-3380

Shopping Cart Removal
714-667-2780

Street Lights
714-647-3380

Street Sweeping
714-647-3368

Trees
714-647-3380

Weed Abatement
714-647-3309

Other Helpful Numbers

Bus Information
714-636-7433

Noise Complaints
714-834-4211

Overcrowding
714-667-2780

Poison Center
800-876-4766

New and improved mySantaAna app!

Make Santa Ana cleaner, safer and better maintained by reporting requests directly to the City with the mySantaAna app.

Point, click, and send photos of maintenance issues on the spot without making a call or a visit to the City.

2020 census
SANTA ANA COUNTS
Did you Know...

One of the best ways you can show your support for the 2020 Census is by making sure you know the facts. Review the basics of the 2020 Census in this calendar and then share these facts with your loved ones.

2020 Census
Santa Ana Counts
City of Santa Ana
20 Civic Center Plaza
Santa Ana, CA 92701
For more information, visit santa-ana.org/2020Census or call (714) 647-5200.

Census_Calendar_Printer_Final.indd   5
12/23/19   4:25 PM
A Voice For All: Make It Count

By April 1, 2020, all homes will receive an invitation to participate in the 2020 Census. Avoid a follow-up visit from a census taker by filling out the 2020 Census questionnaire online, by phone or by mail as soon as you receive your invitation to participate.

**Be Proactive**

City of Santa Ana
20 Civic Center Plaza
Santa Ana, CA 92701

For more information, visit santa-ana.org/2020Census or call (714) 647-5200.

Schools • Hospitals • Road Maintenance • Parks • Public Safety • Family Services • Social Assistance • Jobs • Business Opportunities

A Voice For All: Make It Count
**Did you Know...**

There's a lot of misinformation about the Census that keeps people from participating. If you hear false information, or are wondering whether a rumor you heard is true, please contact rumors@census.gov.

---

**City of Santa Ana**

20 Civic Center Plaza
Santa Ana, CA 92701

For more information, visit santa-ana.org/2020Census or call (714) 647-5200.

---

<table>
<thead>
<tr>
<th>Sun</th>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
<th>Sat</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>25 days until 2020 Census</td>
</tr>
<tr>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>Presidential Primary Election</td>
<td>City Council Meeting</td>
<td>1 month until 2020 Census</td>
<td></td>
<td>City Hall Closed</td>
<td></td>
<td>25 days until 2020 Census</td>
</tr>
<tr>
<td>Daylight Saving Time Begins</td>
<td>Garage and Yard Sale Weekend</td>
<td></td>
<td></td>
<td></td>
<td>City Hall Closed</td>
<td></td>
</tr>
<tr>
<td>Santa Ana Zoo Free Day</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>St Patrick’s Day</td>
<td>City Council Meeting</td>
<td>3 weeks until 2020 Census</td>
<td></td>
<td></td>
<td>1 week until 2020 Census</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>2 weeks until 2020 Census</td>
<td>First Day of Spring</td>
<td>City Hall Closed</td>
<td></td>
<td>Day of Good Deeds</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>29</td>
<td>30</td>
<td>31</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Emergency Preparedness Fair at SAPD</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Questions The Census Will Ask

- How many people are living or staying at your home on April 1, 2020.
- Whether the home is owned or rented.
- The sex, age and race of each person in your home.
- Whether a person in your home is of Hispanic, Latino or Spanish origin.
- About the relationship of each person in your home.

City of Santa Ana
20 Civic Center Plaza
Santa Ana, CA 92701

For more information, visit santa-ana.org/2020Census or call (714) 647-5200.
A Voice For All: Make It Count

By law, the Census Bureau cannot release any identifiable information about you, your home or your business... even to immigration and law enforcement agencies. You are kept 100% anonymous and your privacy is protected by law.

Schools • Hospitals • Road Maintenance • Parks • Public Safety • Family Services • Social Assistance • Jobs • Business Opportunities

A Voice For All: Make It Count
### Questions The Census Will Never Ask

During the 2020 Census, the Census Bureau will never ask you for:
- Your Social Security number.
- Money or donations.
- Anything on behalf of a political party.
- Your bank or credit card account numbers.

If someone claiming to be from the Census Bureau asks you for one of these things, it's a scam. If you suspect fraud, call 800-923-8282 to speak with a local Census Bureau representative.

---

### May

<table>
<thead>
<tr>
<th>Sun</th>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
<th>Sat</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
<td>8</td>
<td>9</td>
</tr>
<tr>
<td>10</td>
<td>11</td>
<td>12</td>
<td>13</td>
<td>14</td>
<td>15</td>
<td>16</td>
</tr>
<tr>
<td>17</td>
<td>18</td>
<td>19</td>
<td>20</td>
<td>21</td>
<td>22</td>
<td>23</td>
</tr>
<tr>
<td>24</td>
<td>25</td>
<td>26</td>
<td>27</td>
<td>28</td>
<td>29</td>
<td>30</td>
</tr>
<tr>
<td>31</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Pride Month City Council Meeting**
- **Drowning Prevention Week**

---

### June

<table>
<thead>
<tr>
<th>Sun</th>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
<th>Sat</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>3</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>8</td>
<td>9</td>
<td>10</td>
<td>11</td>
<td>12</td>
<td>13</td>
<td>14</td>
</tr>
<tr>
<td>15</td>
<td>16</td>
<td>17</td>
<td>18</td>
<td>19</td>
<td>20</td>
<td>21</td>
</tr>
<tr>
<td>22</td>
<td>23</td>
<td>24</td>
<td>25</td>
<td>26</td>
<td>27</td>
<td>28</td>
</tr>
<tr>
<td>29</td>
<td>30</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Garage and Yard Sale Weekend**
- **Flag Day**
- **Father’s Day Santa Ana Zoo Free Day**
- **Sunset at the Zoo**

---

### July

<table>
<thead>
<tr>
<th>Sun</th>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
<th>Sat</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>3</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>5</td>
<td>6</td>
<td>7</td>
</tr>
<tr>
<td>8</td>
<td>9</td>
<td>10</td>
<td>11</td>
<td>12</td>
<td>13</td>
<td>14</td>
</tr>
<tr>
<td>15</td>
<td>16</td>
<td>17</td>
<td>18</td>
<td>19</td>
<td>20</td>
<td>21</td>
</tr>
<tr>
<td>22</td>
<td>23</td>
<td>24</td>
<td>25</td>
<td>26</td>
<td>27</td>
<td>28</td>
</tr>
<tr>
<td>29</td>
<td>30</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **City Hall Closed**
- **First Day of Summer**

---

**City of Santa Ana**

20 Civic Center Plaza
Santa Ana, CA 92701

For more information, visit santa-ana.org/2020Census or call (714) 647-5200.

Schools • Hospitals • Road Maintenance • Parks • Public Safety • Family Services • Social Assistance • Jobs • Business Opportunities

**A Voice For All: Make It Count**
JULY
Fourth of July Celebration  
SATURDAY, JULY 4, 2020  
4:00pm - 9:30pm  
Centennial Park  
Enjoy live entertainment, delicious food, kids zone and educational history walk!  
Spectacular 20 minute firework show will end the festivities.

Shakespeare in The Park  
THURSDAY, JULY 23, 2020  
7:00pm - 9:00pm  
Birch Park  
Pick up dinner from your favorite local eatery and enjoy a theatrical live performance under the stars.

A Voice For All: Make It Count

Schools • Hospitals • Road Maintenance • Parks • Public Safety • Family Services • Social Assistance • Jobs • Business Opportunities
Who Counts as Part of Your Home?

If you are filling out the census for your home, you should count everyone who is living there as of April 1, 2020. This includes anyone who is living and sleeping there most of the time. If someone is staying in your home on April 1, and has no usual home elsewhere, you should count them in your response to the 2020 Census.

Schools • Hospitals • Road Maintenance • Parks • Public Safety • Family Services • Social Assistance • Jobs • Business Opportunities

A Voice For All: Make It Count
### AUGUST

<table>
<thead>
<tr>
<th>Sun</th>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
<th>Sat</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
<td>8</td>
</tr>
<tr>
<td>9</td>
<td>10</td>
<td>11</td>
<td>12</td>
<td>13</td>
<td>14</td>
<td>15</td>
</tr>
<tr>
<td>16</td>
<td>17</td>
<td>18</td>
<td>19</td>
<td>20</td>
<td>21</td>
<td>22</td>
</tr>
<tr>
<td>23</td>
<td>24</td>
<td>25</td>
<td>26</td>
<td>27</td>
<td>28</td>
<td>29</td>
</tr>
<tr>
<td>30</td>
<td>31</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### OCTOBER

<table>
<thead>
<tr>
<th>Sun</th>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
<th>Sat</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>6</td>
<td>7</td>
<td>8</td>
<td>9</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td></td>
<td>11</td>
<td>12</td>
<td>13</td>
<td>14</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td></td>
<td>16</td>
<td>17</td>
<td>18</td>
<td>19</td>
<td>20</td>
</tr>
<tr>
<td></td>
<td></td>
<td>21</td>
<td>22</td>
<td>23</td>
<td>24</td>
<td>25</td>
</tr>
<tr>
<td></td>
<td></td>
<td>26</td>
<td>27</td>
<td>28</td>
<td>29</td>
<td>30</td>
</tr>
<tr>
<td></td>
<td></td>
<td>31</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Fiesta Patrias Festival**

**SATURDAY & SUNDAY SEPTEMBER 12-13, 2020**

Begins at 12 noon

Corner of Civic Center Drive and Flower Street

Come celebrate with top level entertainment, delicious food, carnival rides and games, variety of booths, art and culture exhibits, El Grito ceremony, and a parade.

**City of Santa Ana**

20 Civic Center Plaza
Santa Ana, CA 92701

For more information, visit santa-ana.org/2020Census or call (714) 647-5200.

---

**Census 2020**

**Santa Ana Counts**

Schools • Hospitals • Road Maintenance • Parks • Public Safety • Family Services • Social Assistance • Jobs • Business Opportunities

**A Voice For All: Make It Count**
**Santa Ana 5K Run**  
**Saturday**  
**October 17, 2020**  
8:00am to 10:00am-5k Run  
Corner of Civic Center Drive and Flower Street.  
Bring the family and test your endurance at this annual fun run in Downtown Santa Ana!
Thanksgiving Day
City Hall Closed
No Street Sweeping
Trash Collection
Delayed One Day
No Street Sweeping

Plaza Navideña
at Plaza Calle Cuatro
Friday after Thanksgiving
City Hall Closed
No Street Sweeping

City Hall Closed
City Hall Closed

PLAZA NAVIDEÑA
SATURDAY
NOVEMBER 21, 2020
5:00pm - 8:00pm
Plaza Calle Cuatro
Kick off the holiday season with the City's annual tree lighting ceremony! Along with the tree lighting, enjoy live entertainment, kids activities, tasty holiday treats and a visit from Santa!

City Hall Closed
City Hall Closed

PLAZA NAVIDEÑA
SATURDAY
NOVEMBER 21, 2020
5:00pm - 8:00pm
Plaza Calle Cuatro
Kick off the holiday season with the City's annual tree lighting ceremony! Along with the tree lighting, enjoy live entertainment, kids activities, tasty holiday treats and a visit from Santa!

City of Santa Ana
20 Civic Center Plaza
Santa Ana, CA 92701
For more information, visit santa-ana.org/2020Census or call (714) 647-5200.

A Voice For All: Make It Count
DECEMBER
## Staying Safe At Home

If someone visits your home to collect a response for the 2020 Census, verify their identity by checking they have a valid ID badge with their photograph, a U.S. Department of Commerce watermark, and an expiration date.

If you still have questions about their identity, you can call 800-923-8282 to speak with a local Census Bureau representative.

---

### 2020 Census

City of Santa Ana
20 Civic Center Plaza
Santa Ana, CA 92701

For more information, visit santa-ana.org/2020Census or call (714) 647-5200.

---

### A Voice For All: Make It Count

<table>
<thead>
<tr>
<th>Sun</th>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
<th>Sat</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>City Council Meeting</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>7</td>
<td>8</td>
<td>9</td>
<td>10</td>
<td>11</td>
<td>12</td>
</tr>
<tr>
<td></td>
<td>Garage and Yard Sale Weekend</td>
<td>Council Installation</td>
<td></td>
<td>Hanukah Begins</td>
<td>City Hall Closed</td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>14</td>
<td>15</td>
<td>16</td>
<td>17</td>
<td>18</td>
<td>19</td>
</tr>
<tr>
<td></td>
<td></td>
<td>City Council Meeting</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>20</td>
<td>21</td>
<td>22</td>
<td>23</td>
<td>24</td>
<td>25</td>
<td>26</td>
</tr>
<tr>
<td></td>
<td>Snow Days with the Critters at SA Zoo Santa Ana Zoo Free Day</td>
<td></td>
<td>First Day of Winter</td>
<td>City Hall Closed Noche Buena</td>
<td>Christmas Day City Hall Closed No Street Sweeping Trash Collection Delayed One Day</td>
<td>Kwanzaa</td>
</tr>
<tr>
<td>27</td>
<td>28</td>
<td>29</td>
<td>30</td>
<td>31</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>City Hall Closed</td>
<td>City Hall Closed</td>
<td>City Hall Closed</td>
<td>New Year’s Eve City Hall Closed</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Christmas Tree Collection**

<table>
<thead>
<tr>
<th>Schools</th>
<th>Hospitals</th>
<th>Road Maintenance</th>
<th>Parks</th>
<th>Public Safety</th>
<th>Family Services</th>
<th>Social Assistance</th>
<th>Jobs</th>
<th>Business Opportunities</th>
</tr>
</thead>
</table>

---

**NOVEMBER**

- 1-30

**JANUARY 2021**

- 1-31
FREE Museum Days
for Santa Ana Residents

BOWERS MUSEUM
Every Sunday of the Month

Heritage Museum
Every Sunday of the Month

Discovery Cube
Every First Tuesday of the Month

City of Santa Ana, CA 92701
20 Civic Center Plaza

For more information, visit santa-ana.org/2020census or call (714) 647-5200.

The 2020 Census is presented by the City of Santa Ana Water Resources Division.

The 2020 Census Calendar is presented by the City of Santa Ana Water Resources Division.

DE LA CIUDAD DE SANTA ANA
CALENDARIO DEL CENSO 2020

City of Santa Ana.
Porto del División de Recursos Hidráulicos de la City of Santa Ana Water Resources Division.

Census Calendar Printing Final.indd   28
12/23/19   4:25 PM