



Amended on April 21, 2020 to add CDBG CARES Act funds to the FY 2019 Annual Action Plan. Amended on December 1, 2020 to add CDBG-CV3 & ESG-CV2 CARES Act funds to the FY 2019 Annual Action Plan.

Executive Summary

AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

1. Introduction

The Annual Plan outlines housing, community and economic development needs, priorities, strategies, and projects that will be undertaken by the City of Santa Ana with the funds that the City receives from the U.S. Department of Housing and Urban Development (HUD). As an entitlement jurisdiction, the City receives an annual share of federal Community Development Block Grant (CDBG,) Emergency Solutions (ESG) and HOME Program funds. In order to receive these entitlements, the City must submit a Consolidated Plan to HUD every five years and an Annual Action Plan every year. The funds are intended to provide low- to moderate-income households with affordable housing, a healthy and safe living environment, and expanded economic opportunities. Eligible activities include community facilities and improvements, housing rehabilitation and preservation, development activities, public services, economic development, planning, and program administration.

Amendment

Congress passed the Coronavirus Aid, Relief, and Economic Security (CARES) Act and the President signed it on March 27, 2020 authorizing \$2.2 trillion in a variety of stimulus measures to prevent, prepare for, and respond to the COVID-19 pandemic. The law includes a special allocation of the Community Development Block Grant (CDBG-CV) and Emergency Solutions Grant (ESG-CV) to enable communities to effectively address the impact of COVID-19 on their communities, especially low- and

moderate-income residents. This amendment incorporates these additional funding and the corresponding proposed goals and projects.

On September 11, 2020, HUD awarded the City with a special allocation of CDBG-CV3 program funds in the amount of \$3,520,819, as authorized by the CARES Act, increasing the cumulative amount for all CDBG-CV allocation rounds to \$6,894,836.

On June 9, 2020, HUD awarded the City with a second allocation of ESG-CV program funds in the amount of \$11,598,442, as authorized by the CARES Act, increasing the cumulative amount for all ESG-CV allocation rounds to \$13,325,845.

2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

The City of Santa Ana's mission statement asserts, "To deliver efficient public services in partnership with our community which ensures public safety, a prosperous economic environment, opportunities for our youth, and a high quality of life for residents."

The Strategic Plan proposes strategies and programs that focus on Santa Ana's mission statement, address community priority needs, and also HUD's statutory goals. Related to this mission statement are a series of City goals including:

- Community Safety
- Youth, Education, Recreation
- Economic Development
- City Financial Stability
- Community Health, Livability, Engagement and Sustainability
- Community Facilities and Infrastructure
- Team Santa Ana

The City has various needs. The principal needs are: 1) affordable housing through production, rehabilitation/repair, and financial assistance; 2) public improvements to improve neighborhoods; 3) housing for persons with special needs; 4) assistance for individuals experiencing homelessness, including housing, services and homelessness prevention; 5) community and public services especially for youth, the elderly, homeless, and persons with disabilities; 6) economic development and anti-poverty programs focused primarily upon job training and career preparation; 7) public facility and infrastructure improvements centered upon accessibility improvements; and 8) code enforcement.

The strategies described herein establish Santa Ana’s priorities for assisting low- to moderate-income families and neighborhoods with funds made available through the Consolidated Plan. The affordable housing and development needs of a community significantly outweigh the resources available to address those needs. Therefore, it is necessary to prioritize the use of available funds to the highest and best use to meet the most pressing needs for affordable housing, individuals experiencing homelessness, persons with special needs, and overall community development.

The priorities were selected based on a review and analysis of the information summarized in the Consolidated Plan/Annual Plan, following the community participation process, consultations, the needs assessment, and housing market analysis. Strategies are designed to meet the highest priority needs that are based on past performance and best practices of communities with similar programs. Only projects that clearly demonstrate the capacity to serve one of the priorities below will receive funding through the Consolidated Plan/Annual Plan.

The majority of CDBG activities are selected based on eligibility and need. All organizations requesting CDBG funds for public services, through a formal application process, must demonstrate that the activity benefits low- and moderate- income (LMI) persons. The organizations requesting ESG funds also applied through a formal application process. They were each judged on their ability to carry out the requirements of the program which provides assistance to homeless individuals and families.

3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

The City has used the resources provided by HUD to the best of its ability and has been successful in meeting HUD’s objectives over the preceding years.

Components of the City’s system of care carried out during the report period included outreach, supportive services, homelessness prevention, emergency shelter, transitional housing, and access to permanent housing. The needs of individuals experiencing homelessness with special needs (e.g., victims of domestic violence, Veteran's, and chronic homeless) were also addressed by the County's CoC system. These program efforts helped address priority needs identified in the City’s Annual Plan.

Various programs, including the Workforce Innovation and Opportunity Act resources, addressed employment training and job placement needs. The State designated Enterprise Zone and the City’s business attraction and retention programs also provided economic opportunities to residents.

In order to meet the changing needs of the community, the City supported public services and public facility improvement projects. Public services for lower income youth and seniors help stabilize households by providing services such as recreation and nutrition programs.

The City recognizes that the City's annual entitlement and formula allocations are not sufficient to meet all of its needs and therefore seeks to maximize coordination and cooperation among agencies and organizations to make the best use of these limited funds. Also, the City recognizes that leveraging resources is critical to achieving the City's goals. The City continues to cultivate funding partners who can match the City's investment of CDBG, HOME, and ESG Program funds. The need remains great, and additional funds are sought to ensure that more affordable housing and important programs and activities are available for those in need.

4. Summary of Citizen Participation Process and consultation process

Summary from citizen participation section of plan.

The City employs diverse methods to encourage on-going participation from residents, community service providers, and existing and potential community development partners. The participation process for the Annual Plan included public notices; a 30-day public comment period; public hearings; and consultation with non-profits, City staff, and housing providers.

The draft report was published online for public review. The 2019 Action Plan went before the City Council for final approval.

As required by HUD, the Second COVID-19 Substantial Amendment to the Fiscal Year 2019-2020 Annual Action Plan special allocation of **CDBG-CV3** and **ESG-CV2** was made available for a 5-day public comment review period from November 20, 2020 to November 24, 2020. A public notice was published on November 20, 2020 in the Orange County Register in English, La Opinion in Spanish, and the Ngoi Viet in Vietnamese to inform the public of the commencement of the 5-day public comment period and public hearing. Comments received will be included in the final submission of the Second Substantial Amendment to HUD.

5. Summary of public comments

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

The City was prepared to receive all comments that were offered and to integrate them in the Annual Action Plan. Comments are attached separately.

6. Summary of comments or views not accepted and the reasons for not accepting them

All comments received were accepted.

No Comments or views were submitted For the Second COVID-19 Substantial Amendment to the Fiscal Year 2019-2020 Annual Action Plan special allocation of CDBG-CV3 and ESG-CV2 funds.

7. Summary

The one comment received touched on several areas including Economic Development, Housing and Homelessness. Staff responded to the comment and thanked the resident for their input.

No Comments or views were submitted For the Second COVID-19 Substantial Amendment to the Fiscal Year 2019-2020 Annual Action Plan special allocation of CDBG-CV3 and ESG-CV2 funds.

PR-05 Lead & Responsible Agencies – 91.200(b)

1. Agency/entity responsible for preparing/administering the Consolidated Plan

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	SANTA ANA	Community Development Agency
HOME Administrator	SANTA ANA	Community Development Agency
ESG Administrator	SANTA ANA	Community Development Agency

Table 1 – Responsible Agencies

Narrative (optional)

Consolidated Plan Public Contact Information

Judson Brown

Housing Manager

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Santa Ana, CA 92701

jbrown@santa-ana.org

AP-10 Consultation – 91.100, 91.200(b), 91.215(I)

1. Introduction

The United States Department of Housing and Urban Development (HUD) now requires that entitlement jurisdictions submit the Annual Action Plan and the Five-Year Consolidated Plan through the Integrated Disbursement and Information System (IDIS). The IDIS template contains relevant section and a series of questions to complete the plan. The City of Santa Ana's 2019-2020 Annual Action Plan was developed using the IDIS template and in accordance with statutory requirements and federal regulations. In addition, the City consulted with residents, non-profit organizations, public housing agencies, and the Continuum of Care in preparing this Annual Action Plan.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I))

The City of Santa Ana has its own Housing Authority and works collaboratively on all programs. Housing Authority and City staff sit on various committees together with other local cities and providers including the Orange County Continuum of Care (CoC) Board, the CoC Housing Opportunities Committee, the Regional PHA Collaborative on Homelessness, and the United to End Homelessness Leadership Council. The City is also a member of the Kennedy Commission, Southern California Association of Nonprofit Housing, and the National Association of Housing and Redevelopment Officials. The City's ESF funded Homeless Outreach Team (HEART) is comprised of SAPD officers who work daily with the Orange County Health Care Agency to refer individuals to mental health services.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

2-1-1 Orange County is the County's lead with the Coordinated Entry System as well as the Homeless Management Information System (HMIS). Each sub-recipient that the City funds is required to participate in this system. With the establishment of the Coordinated Entry System, organizations are required to lower their barriers to entry and adopt a Housing First model. The Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT) is used to help in the placement of housing. City staff are active on several of the Continuum's sub-committees and the Continuum of Care's governing board.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

Since 1998, the County of Orange has managed a comprehensive, coordinated, and a regional Continuum of Care (CoC) strategy that includes participation of all 34 cities in the County, including homeless housing and service providers, community groups, faith-based groups, interested business leaders, schools, and other stakeholders to identify the gaps and unmet needs of the individuals in the County experiencing homelessness. Needs and priorities for the individuals in the County experiencing homelessness continue to be identified through the CoC system of care. City staff participate on several sub-committees within the Continuum of Care and coordinates on a variety of projects. Additionally, the Orange County ESG grantees (County of Orange, City of Anaheim, City of Garden Grove, and the City of Santa Ana) have developed the Orange County ESG Collaborative as a unified approach to requesting, reviewing and funding ESG subrecipients. This collaborative approach has streamlined the application and review process and allowed grantees to better understand the impacts of funding decisions. Future Collaborative efforts will include unified invoice and monitoring forms and other actions to better serve our families who are experiencing or are at-risk of homelessness.

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction's consultations with housing, social service agencies and other entities

Table 2 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	Santa Ana Housing Authority
	Agency/Group/Organization Type	PHA Other government - State Other government - County Other government - Local Civic Leaders 211 OC
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homeless Needs - Families with children Homelessness Needs - Veterans Homelessness Needs - Unaccompanied youth Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	The Housing Authority of the City of Santa Ana provided data and feedback regarding the sections of the Annual Action Plan listed above. The anticipated outcomes of the consultation is the improvement of coordination and collaboration to address the needs for individuals and families experiencing homelessness.

Identify any Agency Types not consulted and provide rationale for not consulting

All relevant agencies were consulted for the development of the Annual Action Plan.

Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of Care	211 Orange County	The City of Santa Ana works closely with the Continuum of Care to ensure that activities in the City are consistent with the goals of the Continuum.

Table 3 – Other local / regional / federal planning efforts

Narrative (optional)

AP-12 Participation – 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting

The City followed its approved Citizen Participation Plan to create the 2019 Annual Action Plan. The Draft plan was published online and hard copies were made available during the public comment period. The City held several public hearings and ensured the times and location were convenient to the public.

As required by HUD, the Second COVID-19 Substantial Amendment to the Fiscal Year 2019-2020 Annual Action Plan was made available for a 5-day public comment review period from November 20, 2020 to November 24, 2020. A public notice was published on November 20, 2020 in the Orange County Register in English, La Opinion in Spanish, and the Ngoi Viet in Vietnamese to inform the public of the commencement of the 5-day public comment period and public hearing.

Citizen Participation Outreach

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
1	Public Hearing	Minorities Non-English Speaking - Specify other language: Spanish Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing		NA	NA	

2	Newspaper Ad	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish and Vietnamese</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p>		<p>One comment was received by email regarding the cost of housing in OC and the need for more options for affordable housing for low income and disabled people. The same individual commented on improvements to Main Street, better options for shopping downtown, for homeless and substance abuse issues to be addressed, more support and security at the County run homeless shelter, the need for the city to invest in more options for people using County Medi-Cal in</p>		
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Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
				order to obtain substance abuse services and for the City to utilize the open plots of land that are going unused and collecting trash.		
3	Public Hearing	Minorities Non-English Speaking - Specify other language: Spanish Persons with disabilities Non-targeted/broad community Residents of Public and Assisted Housing	The City held a public hearing on April 21, 2020 for the substantial amendment to the CARES Act funding.	No comments were received.	N/A	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
4	Newspaper Ad	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish, Vietnamese</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	<p>The City provided notice for and conducted a five-day public comment period (4/17 - 4/21) (as authorized by the CARES Act), for the CARES Act funding substantial amendment. No comments were received.</p>	<p>No comments were received.</p>	<p>N/A</p>	

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (if applicable)
5	Public Hearing	<p>Minorities</p> <p>Non-English Speaking - Specify other language: Spanish, Vietnamese</p> <p>Persons with disabilities</p> <p>Non-targeted/broad community</p> <p>Residents of Public and Assisted Housing</p>	<p>The City provided notice for and conducted a five-day public comment period (11/20 - 11/24) (as authorized by the CARES Act), for the CARES Act funding substantial amendment. No comments were received.</p>	<p>No comments were received.</p>	<p>NA</p>	

Table 4 – Citizen Participation Outreach

Expected Resources

AP-15 Expected Resources – 91.220(c)(1,2)

Introduction

<p align="LEFT">The City received \$5,701,154 in 2019 CDBG funds, \$1,704,254 in 2019 HOME funds and \$493,582 in 2019 ESG funds. The table

below reflects HUD's allocations in more detail.</p>

Anticipated Resources

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
CDBG	public - federal	Acquisition Admin and Planning Economic Development Housing Public Improvements Public Services	5,701,154	275,039	2,351,700	8,327,893	0	20% will be used for Administration of the CDBG Program and Fair Housing Services; 15% will be used to fund nonprofit organizations for Public Services; the remaining 65% will be used for Affordable Housing, Economic Development, and Public Improvements. In early 2020, the City amended the 2019-2020 Annual Action Plan to reprogram unspent CDBG funds in the amount of \$2,181,207 from prior grants years' funds to two new activities and to increase funds to an existing activity from current program year.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
HOME	public - federal	Acquisition Homebuyer assistance Homeowner rehab Multifamily rental new construction Multifamily rental rehab New construction for ownership TBRA	1,704,254	331,747	3,239,848	5,275,849	0	The City will use the funds for the development of affordable housing, rehabilitation of owner-occupied mobile homes for qualified households in the City, and administration of the HOME program.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
ESG	public - federal	Conversion and rehab for transitional housing Financial Assistance Overnight shelter Rapid re-housing (rental assistance) Rental Assistance Services Transitional housing	493,582	0	0	493,582	0	The City will use the funds to provide services for individuals experiencing homelessness.

Program	Source of Funds	Uses of Funds	Expected Amount Available Year 1				Expected Amount Available Remainder of ConPlan \$	Narrative Description
			Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$		
Other	public - federal	Admin and Planning Economic Development Housing Public Services Rental Assistance Services	6,894,836	0	0	6,894,836	0	To prevent, prepare for, and respond to the coronavirus (COVID-19).
Other	public - federal	Admin and Planning Housing Multifamily rental rehab Overnight shelter Rapid re-housing (rental assistance) Rental Assistance	13,325,845	0	0	13,325,845	0	To prevent, prepare for, and respond to the coronavirus (COVID-19) for residents who are homeless or at risk of homelessness.

Table 5 - Expected Resources – Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

The City recognizes that the City's annual entitlement is not sufficient to meet all of the needs of the community. It is therefore important to leverage resources to achieve the goals of the City. The City works diligently with private, state and local partners to leverage the City's investments of CDBG, HOME and ESG funds.

For the ESG program, matching requirements are passed on to sub-recipients who demonstrate matching dollars prior to funding as well as at each quarterly invoicing. ESG funds are leveraged by working with the OC Collaborative and considering other funding opportunities for various programs for individuals experiencing homelessness. This will include leveraging with both Housing Choice Voucher program funding and HOME funds in FY 19-20.

There is no federal match requirement for the City to match CDBG funds with other non-federal program resources. The HOME program does require a 25% non-federal dollar match for every HOME dollar spent; however, under certain circumstances, HUD waives or reduces the match requirement. As of November 2013, the City of Santa Ana was included on the list of HOME Participating Jurisdictions that have been granted a match reduction. According to this notice, the City's HOME match requirement is 0% because the City's "family poverty rate" is 125% or more of the average national poverty rate. The City qualifies as distressed based on the family poverty rate criterion, that the City's per capita income is less than 75% of the national average. Even though Santa Ana is not required to provide HOME matching funds, the City will continue to implement its current strategy to match HOME funds by undertaking projects that blend local and private resources with HOME funds. In addition, the City leverages local Inclusionary housing funds that are generated through the payment of in-lieu fees under the City's Housing Opportunity Ordinance. Over \$13.8 million has been generated since 2011 in in-lieu fees that are used as leverage and match for the City's investment of HOME Program funds in affordable housing projects.

The City will continue to cultivate funding partners who can match the City's investment of HUD funding. The need remains great, and additional funds are sought to ensure that more affordable housing and important programs and activities are available for those in need. To that end, the City seeks funds from the State and grants from other entities, both public and private.

If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

The City's Housing Authority owns four parcels previously held by the former Redevelopment Agency. In FY 2018-2019, the Housing Authority issued an RFP for the development of affordable housing on these four parcels. Through that RFP process, both CDBG and HOME Program funds were committed to two affordable housing projects by the City for the development of affordable housing on this publicly-owned property.

The City also acquired two properties with CDBG funding in FY 2015-2016 that will be developed for two new parks. One of these parks is anticipated to use a State of California Housing Related Parks program grant and be completed in FY 2019-2020.

Discussion

In early 2020, the City amended the 2019-2020 Annual Action Plan to reprogram unspent CDBG funds in the amount of \$2,181,207 from prior grants years' funds to two new activities and to increase funds to an existing activity from current program year.

Annual Goals and Objectives

AP-20 Annual Goals and Objectives

Goals Summary Information

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
1	Affordable Housing Opportunities	2015	2019	Affordable Housing	Citywide	Housing Opportunities	CDBG: \$635,000	Rental units constructed: 10 Household Housing Unit Rental units rehabilitated: 2 Household Housing Unit Homeowner Housing Rehabilitated: 7 Household Housing Unit Direct Financial Assistance to Homebuyers: 2 Households Assisted

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
2	Homeless Activities	2015	2019	Homeless	Citywide	Homeless Services	ESG: \$493,582	Tenant-based rental assistance / Rapid Rehousing: 28 Households Assisted Homeless Person Overnight Shelter: 400 Persons Assisted Homelessness Prevention: 25 Persons Assisted Other: 200 Other
3	Public Service Programs	2015	2019	Homeless Non-Homeless Special Needs Non-Housing Community Development	Citywide	Public Service Programs	CDBG: \$872,543	Public service activities other than Low/Moderate Income Housing Benefit: 8000 Persons Assisted
4	Economic Development Activities	2015	2019	Non-Housing Community Development	Citywide	Economic Development	CDBG: \$72,926	Businesses assisted: 12 Businesses Assisted
5	Public Facilities/Infrastructures	2015	2019	Non-Housing Community Development	Citywide	Public Facilities/Infrastructure	CDBG: \$5,316,530	Other: 5 Other
6	Support Fair Housing	2015	2019	Non-Housing Community Development	Citywide	Fair Housing	CDBG: \$60,000	Other: 1 Other

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
7	Code Enforcement	2015	2019	Affordable Housing	Low-and Moderate-Income area	Code Enforcement	CDBG: \$790,664	Housing Code Enforcement/Foreclosed Property Care: 3000 Household Housing Unit
8	Administration	2015	2019	Administration	Citywide	Code Enforcement Economic Development Fair Housing Homeless Services Housing Opportunities Public Facilities/Infrastructure Public Service Programs	CDBG: \$980,230 HOME: \$100,000	Other: 2 Other

Sort Order	Goal Name	Start Year	End Year	Category	Geographic Area	Needs Addressed	Funding	Goal Outcome Indicator
9	COVID19 Pandemic	2019	2020	Affordable Housing Homeless Non-Housing Community Development			CDBG-CV: \$6,894,836 ESG-CV: \$13,325,845	Public service activities other than Low/Moderate Income Housing Benefit: 1000 Persons Assisted Tenant-based rental assistance / Rapid Rehousing: 300 Households Assisted Homeless Person Overnight Shelter: 100 Persons Assisted Homelessness Prevention: 600 Persons Assisted Businesses assisted: 100 Businesses Assisted Other: 1 Other

Table 6 – Goals Summary

Goal Descriptions

1	Goal Name	Affordable Housing Opportunities
	Goal Description	CDBG funds will provide for down payment assistance and housing rehabilitation for low- and moderate- income households. Prior year's funds will also be re-allocated for future multi-housing projects. Breakdown - 1. \$1,687,047 for North Harbor Village, approved by City Council on March 5th, and 2. \$631,675 for future multi-family project (RFP). By providing this information, no Substantial Amendment will be needed or required by the the City.
2	Goal Name	Homeless Activities
	Goal Description	ESG funds will be used for Street Outreach, Shelter, Administration, Homeless Prevention, Rapid Re-housing and HMIS data collection.
3	Goal Name	Public Service Programs
	Goal Description	CDBG funds will be used for public service programs with an emphasis on crime prevention, intervention, and/or suppression for children, youth, and families; tenant services assistance programs; a Summer Night Lights program; or economic development.
4	Goal Name	Economic Development Activities
	Goal Description	CDBG funds will be used for small business grants.
5	Goal Name	Public Facilities/Infrastructures
	Goal Description	CDBG funds will be used for parks and public facilities improvements, residential street and infrastructural improvements and neighborhood sponsored improvements to benefit low- to moderate- income residents. In early 2020, the City amended the 2019-2020 Annual Action Plan to reprogram unspent CDBG funds in the amount of \$2,181,207 from prior grants years' funds to two new activities and to increase funds to an existing activity from current program year. Bishop and Raitt Street Improvements.

6	Goal Name	Support Fair Housing
	Goal Description	CDBG funds will be used support Fair Housing services.
7	Goal Name	Code Enforcement
	Goal Description	CDBG funds will be used for code enforcement to preserve single family and multifamily housing stock.
8	Goal Name	Administration
	Goal Description	CDBG funds will provide for the overall administration of the CDBG Program and a portion of the HOME Program.
9	Goal Name	COVID19 Pandemic
	Goal Description	To prevent, prepare for, and respond to the coronavirus (COVID-19).

Projects

AP-35 Projects – 91.220(d)

Introduction

The 2019 Annual Plan sets forth a description of activities for the use of funds that will become available during the coming fiscal year, determines goals for individuals and households to be served, and describes the implementation plan and geographic location of the activities to be undertaken. The development of the Annual Action Plan involved consultation with those agencies involved in delivering housing and homeless services within the City of Santa Ana, as noted in section PR-10. In addition there were public meetings conducted with appropriate housing and social service agencies regarding the housing needs of children, elderly persons, persons with disabilities, and individuals experiencing homelessness.

In early 2020, the City amended the 2019-2020 Annual Action Plan to reprogram unspent CDBG funds in the amount of \$2,181,207 from prior grants years' funds to two new activities and to increase funds to an existing activity from current program year. **Bishop Street and Raitt Street. Under projects #9 CDBG19-STREET & INFRASTRUCTURAL IMPROVEMENTS, narrative was updated to reflect the change and number of outcomes was increased.**

Projects

#	Project Name
1	CDBG19-ADMINISTRATION
2	CDBG19-FAIR HOUSING
3	CDBG19-CODE ENFORCEMENT
4	CDBG19-ECONOMIC DEVELOPMENT
5	CDBG19-PUBLIC SERVICE PROGRAMS
6	CDBG19-PARK IMPROVEMENTS
7	CDBG19-MULTI FAMILY REHAB
8	CDBG19-HOMEBUYER DOWN PAYMENT ASSISTANCE
9	CDBG19-STREET & INFRASTRUCTURAL IMPROVEMENTS
10	CDBG19-NEIGHBORHOOD SPONSORED IMPROVEMENTS
11	CDBG19-SINGLE FAMILY REHAB
12	ESG19-Santa Ana
13	HOME19-ADMIN

#	Project Name
14	HOME19-SINGLE FAMILY REHAB
15	HOME19-CHDO
16	HOME19-AFFORDABLE RENTAL HOUSING
17	CDBG-CV- EMERGENCY RENTAL RELIEF FUND
18	CDBG-CV-TESTING
19	CDBG-CV-FOOD DISTRIBUTION TO SENIORS
20	CDBG-CV-ECONOMIC DEVELOPMENT
21	CDBG-CV-ADMIN
22	ESG PY20 - Homeless Activities

Table 7 - Project Information

Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

These projects are deemed to be of the highest priority and meet the greatest need. The chief obstacle to meeting these needs is a lack of resources to provide a greater level of assistance.

AP-38 Project Summary
Project Summary Information

1	Project Name	CDBG19-ADMINISTRATION
	Target Area	Citywide
	Goals Supported	Administration
	Needs Addressed	Housing Opportunities Homeless Services Public Service Programs Public Facilities/Infrastructure Economic Development Code Enforcement Fair Housing
	Funding	CDBG: \$1,080,230
	Description	Housing Opportunities, Homeless Services, Public Service Programs, Public Facilities/Infrastructure, Economic Development, Code Enforcement, Fair Housing
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	The program will provide for the overall administration of the CDBG Program and a portion of the HOME Program, to include: preparation and submission of required contracts with HUD, submission of all reporting requirements, provision of individual project oversight, monitoring of all project implementation and ongoing completion, and fiscal management and oversight.
2	Project Name	CDBG19-FAIR HOUSING
	Target Area	Citywide
	Goals Supported	Support Fair Housing
	Needs Addressed	Fair Housing
	Funding	CDBG: \$60,000
	Description	The program will provide fair housing enforcement, community education, landlord/tenant counseling/mediation services and city administrative support for the residents of the City of Santa Ana.

	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	800 unduplicated low- to moderate- income Santa Ana residents will benefit from Fair Housing services.
	Location Description	
	Planned Activities	Fair Housing
3	Project Name	CDBG19-CODE ENFORCEMENT
	Target Area	Low-and Moderate-Income area
	Goals Supported	Code Enforcement
	Needs Addressed	Code Enforcement
	Funding	CDBG: \$790,664
	Description	Preserve single family and multifamily housing stock.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	3,000 low- to moderate- income households.
	Location Description	
	Planned Activities	Code Enforcement. Preserve single family and multifamily housing stock.
4	Project Name	CDBG19-ECONOMIC DEVELOPMENT
	Target Area	Citywide
	Goals Supported	Economic Development Activities
	Needs Addressed	Economic Development
	Funding	CDBG: \$72,926
	Description	Provide economic development assistance to businesses.
	Target Date	6/30/2020

	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	
5	Project Name	CDBG19-PUBLIC SERVICE PROGRAMS
	Target Area	Citywide
	Goals Supported	Public Service Programs
	Needs Addressed	Public Service Programs
	Funding	CDBG: \$872,543
	Description	Provide programs for the elderly, youth, persons with disabilities, and low-income individuals.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	3,674 unduplicated low- to moderate- income residents.
	Location Description	
	Planned Activities	Fund nonprofit organizations to provide eligible public services with an emphasis on crime prevention, intervention, suppression for children, youth and families. Nonprofits will be determined through a CDBG application process.
6	Project Name	CDBG19-PARK IMPROVEMENTS
	Target Area	Citywide
	Goals Supported	Public Facilities/Infrastructures
	Needs Addressed	Public Facilities/Infrastructure
	Funding	CDBG: \$1,435,000
	Description	Use CDBG Funds for park and public facility improvements to benefit low- to moderate- income residents.
	Target Date	

	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	
7	Project Name	CDBG19-MULTI FAMILY REHAB
	Target Area	Citywide
	Goals Supported	Affordable Housing Opportunities
	Needs Addressed	Housing Opportunities
	Funding	CDBG: \$175,000
	Description	Acquisition and conversion of property into affordable rental housing for low-income families. Approximate funds from CDBG 16-18: \$2,362,047 will be reallocated to this project. CDBG funds will provide for down payment assistance and housing rehabilitation for low- and moderate- income households. Prior year's funds will also be re-allocated for future multi-housing projects. Breakdown - 1. \$1,687,047 for North Harbor Village, approved by City Council on March 5th, and 2. \$631,675 for future multi-family project (RFP). By providing this information, no Substantial Amendment will be needed or required by the the City.
	Target Date	6/30/2021
	Estimate the number and type of families that will benefit from the proposed activities	2 low- to moderate- income households.
	Location Description	
	Planned Activities	The City plans to release a Request for Proposals (RFP) for Affordable Housing Development. The CDBG funds will be made available through the RFP for the acquisition of eligible properties for rental housing; and the acquisition and conversion of non-residential property to multifamily rental housing units.
8	Project Name	CDBG19-HOMEBUYER DOWN PAYMENT ASSISTANCE
	Target Area	Citywide

	Goals Supported	Affordable Housing Opportunities
	Needs Addressed	Housing Opportunities
	Funding	CDBG: \$160,000
	Description	Provide first-time homebuyer down payment assistance.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	2 low- to moderate- income households.
	Location Description	
	Planned Activities	Provide first-time homebuyer down payment assistance.
9	Project Name	CDBG19-STREET & INFRASTRUCTURAL IMPROVEMENTS
	Target Area	Citywide
	Goals Supported	Public Facilities/Infrastructures
	Needs Addressed	Public Facilities/Infrastructure
	Funding	CDBG: \$5,981,853
	Description	Residential street improvements will be undertaken in CDBG eligible areas. Curb ramps for modernization of the ADA Transition plan would be installed as part of this project as well as construction, reconstruction, rehabilitation, and/or installation of public facilities and improvements. The City is amending the 2019-2020 Action Plan to program unallocated (CDBG) funds in the amount of \$1,681,207, from unappropriated prior grant years funds to two new activities and increase funds to an existing activity.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	

	Location Description	In early 2020, the City amended the 2019-2020 Annual Action Plan to reprogram unspent CDBG funds in the amount of \$2,181,207 from prior grants years' funds to two new activities and to increase funds to an existing activity from current program year. Bishop Street and Raitt Street.
	Planned Activities	
10	Project Name	CDBG19-NEIGHBORHOOD SPONSORED IMPROVEMENTS
	Target Area	Citywide
	Goals Supported	Public Facilities/Infrastructures
	Needs Addressed	Public Facilities/Infrastructure
	Funding	CDBG: \$50,000
	Description	Graffiti abatement and solar lights in CDBG eligible areas.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	
11	Project Name	CDBG19-SINGLE FAMILY REHAB
	Target Area	Citywide
	Goals Supported	Affordable Housing Opportunities
	Needs Addressed	Housing Opportunities
	Funding	CDBG: \$300,000
	Description	Owner-occupied housing rehabilitation.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	4 low- to moderate- income households.
	Location Description	

	Planned Activities	Owner-occupied housing rehabilitation.
12	Project Name	ESG19-Santa Ana
	Target Area	Citywide
	Goals Supported	Homeless Activities Administration
	Needs Addressed	Homeless Services
	Funding	ESG: \$493,582
	Description	Emergency Solutions Grant project activities including Street Outreach and Engagement, Emergency Shelter, Homeless Prevention, Rapid Re-Housing, Data and Administration oversight and monitoring.
	Target Date	6/30/2020
	Estimate the number and type of families that will benefit from the proposed activities	The 2018 Point in Time (PIT) conducted by the City of Santa Ana showed that there were over 1600 individuals experiencing homelessness in Santa Ana. This number represented an increase of 121% from the 2017 Point in Time count. In January of 2019, the County of Orange conducted the PIT for the entire county. While the numbers of individuals experiencing homelessness increased Countywide, the Point in-Time Count showed that 1769 of the Counties 6,860 homeless individuals are in Santa Ana. The City has increased efforts to assist those on the streets and encampments have been reduced. The City will continue to operate the Interim Homeless Shelter in FY 2019-2020. This shelter provides 200 emergency beds for individuals while at the same time working to place individuals into permanent housing options.
	Location Description	Activities will be provided citywide as well as at the Link Shelter site. Domestic Violence shelters are purposely provided outside of the City to provide additional safety for participants sheltered.
Planned Activities	Through contracts with non-profit homeless service providers, planned activities include homeless prevention, rapid re-housing, shelter, outreach, and data collection.	
13	Project Name	HOME19-ADMIN
	Target Area	Citywide
	Goals Supported	Affordable Housing Opportunities Administration
	Needs Addressed	Housing Opportunities

	Funding	HOME: \$170,425
	Description	HOME funds utilized to cover administrative costs for the HOME program.
	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	
14	Project Name	HOME19-SINGLE FAMILY REHAB
	Target Area	Citywide
	Goals Supported	Affordable Housing Opportunities
	Needs Addressed	Housing Opportunities
	Funding	HOME: \$100,000
	Description	HOME funds will be used for mobile home and single family rehab projects for qualified households within the City of Santa Ana.
	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	HOME Funds will be used to finance the rehabilitation of owner-occupied single family homes and mobile homes for residential properties to address code, health and safety issues in accordance with the HOME program.
	Location Description	
Planned Activities		
15	Project Name	HOME19-CHDO
	Target Area	Citywide
	Goals Supported	Affordable Housing Opportunities
	Needs Addressed	Housing Opportunities
	Funding	HOME: \$591,063
	Description	Funds will be used for CHDO-qualified projects within the City of Santa Ana.

	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	
16	Project Name	HOME19-AFFORDABLE RENTAL HOUSING
	Target Area	Citywide
	Goals Supported	Affordable Housing Opportunities
	Needs Addressed	Housing Opportunities
	Funding	HOME: \$4,149,061
	Description	HOME funds will be used for eligible activities related to new construction or acquisition and rehabilitation of affordable rental housing in the City of Santa Ana.
	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	The City plans to release a Request for Proposals (RFP) for Affordable Housing Development. The HOME funds will be made available through the RFP for the acquisition, and/or rehabilitation of eligible properties for rental or transitional housing; acquisition and conversion of non-residential property to multifamily rental housing units; and/or new construction of housing units for rental housing.
17	Project Name	CDBG-CV- EMERGENCY RENTAL RELIEF FUND
	Target Area	
	Goals Supported	COVID19 Pandemic
	Needs Addressed	COVID-19 Pandemic
	Funding	CDBG-CV: \$500,000

	Description	Proposed public services contracts with the Salvation Army, United Way and/or Catholic Charities to assist renters and homeowners impacted by COVID-19 who are unable to pay their rent or mortgage due to loss of income.
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	
18	Project Name	CDBG-CV-TESTING
	Target Area	
	Goals Supported	COVID19 Pandemic
	Needs Addressed	COVID-19 Pandemic
	Funding	CDBG-CV: \$250,000
	Description	Screening and testing operation in partnership with AltaMed, a non-profit medical services provider. Testing, diagnosis, or other services at a fixed location. Grant agreement with ALTAMed for up to two weeks of testing for Santa Ana residents.
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	
19	Project Name	CDBG-CV-FOOD DISTRIBUTION TO SENIORS
	Target Area	
	Goals Supported	COVID19 Pandemic
	Needs Addressed	COVID-19 Pandemic
	Funding	CDBG-CV: \$114,780

	Description	Grant agreement with Meals on Wheels / SeniorServ to support food distribution to seniors
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	
20	Project Name	CDBG-CV-ECONOMIC DEVELOPMENT
	Target Area	
	Goals Supported	COVID19 Pandemic
	Needs Addressed	COVID-19 Pandemic
	Funding	CDBG-CV: \$500,000
	Description	Expansion of City-run Small Business Incentive Program to provide additional loans and grants in response to COVID19 Pandemic.
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	
21	Project Name	CDBG-CV-ADMIN
	Target Area	
	Goals Supported	COVID19 Pandemic
	Needs Addressed	COVID-19 Pandemic
	Funding	CDBG-CV: \$337,402

	Description	Recipients can use up to 20% of the allocation for administrative purposes. Used 10% instead of the 20% that is allowed in order to contribute a total of \$337,402 in eligible grant administrative expenses to COVID-19 response.
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	Santa Ana City Offices.
	Planned Activities	Oversight and management of CDBG-CV program.
22	Project Name	ESG PY20 - Homeless Activities
	Target Area	
	Goals Supported	COVID19 Pandemic
	Needs Addressed	COVID-19 Pandemic
	Funding	ESG-CV: \$1,727,403
	Description	Emergency Solutions Grant project activities including Street Outreach and Engagement, Emergency Shelter, Homeless Prevention, Rapid Re-Housing, Data and Administration oversight and monitoring.
	Target Date	9/30/2022
	Estimate the number and type of families that will benefit from the proposed activities	
	Location Description	
	Planned Activities	

AP-50 Geographic Distribution – 91.220(f)

Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

HUD-funded activities are limited to the City’s low-and moderate-income areas, which encompasses the majority of the City’s residential areas. Areas of the City outside of the CDBG target areas will benefit from activities that are limited-clientele in nature, i.e., a person/household can benefit from a federally-assisted program provided that they meet the program’s eligibility criteria. Eligibility is typically established by household income and household size.

CDBG program funds will be expended based on program criteria. For example, public services will be available on a citywide basis for qualified beneficiaries; fair housing and program administration activities will also be carried out on a citywide basis. Affordable housing, code enforcement and community development projects (i.e. street and park improvement projects) will be carried out in the City’s low- and moderate-income areas; i.e., areas of the City where the majority of residents meet HUD’s low- and moderate-income area definition.

HOME funds will be utilized to support housing acquisition, new construction and rehabilitation activities for very low-income homeowners and tenants.

ESG funding will be used to support programs that help prevent homelessness or that assist those individuals who are already homeless with emergency/transitional housing and related outreach and engagement supportive services.

Geographic Distribution

Target Area	Percentage of Funds
Low-and Moderate-Income area	61
Citywide	39

Table 8 - Geographic Distribution

Rationale for the priorities for allocating investments geographically

Funds are used city-wide to benefit the residents of the City of Santa Ana. Code enforcement, street

improvements, and park improvements are undertaken in Low-and Moderate-Income areas.

Discussion

Affordable Housing

AP-55 Affordable Housing – 91.220(g)

Introduction

As noted earlier, the most important impediment to providing affordable housing is due to limited Federal and State resources for affordable housing initiatives. The lack of programs and resources to reduce excessive rent or mortgage burdens to qualified persons is a key factor.

Another barrier to providing affordable housing in Santa Ana is the high cost of housing created by a demand for housing, both existing and new, which exceeds the current supply. Housing prices, both ownership and rental, remain high, especially for lower income households.

In addition, the cost of site acquisition is very high, and development costs are also very high. These factors make affordable housing construction expensive and put affordable housing out of the reach of low-income households.

The Housing Needs Assessment also identified that stringent criteria in the mortgage origination process still remains, which also is outside the scope and control of City policy. In several instances for our Down Payment Assistance Program, applicants have issues in their personal finances including lack of funds for a down payment or poor credit history that affects their ability to qualify for a first loan in the private market.

In an effort to mitigate these barriers, Santa Ana has undertaken the following actions among several others:

- In 2015, the City Council revised and adopted an inclusionary housing ordinance referred to as the Housing Opportunity Ordinance (HOO) that applies to residential projects with a zone change that allow residential development where such uses were not previously allowed, and include more than 5 units, to provide either 10% of all new units to be affordable to very-low income households or 15% of all new units to be affordable to low-income households. The City's inclusionary housing ordinance has generated over \$13.8 million since it was adopted in 2011.
- The City utilizes HOME, CDBG and Inclusionary Housing Funds to fund the development, acquisition and/or rehabilitation of affordable rental housing units. This public assistance will result in restricted lower rents for assisted units that are affordable to low-income and very low-income families.
- The City doubled the amount of Down Payment Assistance Funds available to low-income families to purchase a home from \$40,000 to \$80,000 in order to make homeownership more accessible.

- The City's Housing Authority conducts outreach to rental property owners to encourage participation in the Housing Choice Voucher Program.

One Year Goals for the Number of Households to be Supported	
Homeless	75
Non-Homeless	0
Special-Needs	0
Total	75

Table 9 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of Households Supported Through	
Rental Assistance	0
The Production of New Units	57
Rehab of Existing Units	0
Acquisition of Existing Units	0
Total	57

Table 10 - One Year Goals for Affordable Housing by Support Type

Discussion

The Santa Ana Housing Authority provides approximately 2699 Section 8 Housing Vouchers. In addition, the Housing Authority has 105 HUD-VASH and 50 Mainstream tenant-based vouchers and 175 HUD-VASH project-based vouchers. The Housing Authority has financed 179 units of permanent supportive housing units that are either complete or in the pipeline including the projects referenced below.

Santa Ana Arts Collective - An acquisition, adaptive reuse and new construction project will complete construction and be ready for occupancy in 2019. This new project includes 57 affordable rental units for professional artists of which 10 units will be for permanent supportive housing.

Santa Ana Veteran's Village has broken ground and is anticipated to open in FY 2019-2020. This new construction project includes 75 permanent supportive housing units for homeless veterans. It includes 70 one-bedroom and 5 two-bedroom units with wrap-around supportive services.

Aqua Housing - An acquisition and demolition project of an underutilized, blighted motel site to construct 56 permanent supportive housing units for chronically homeless individuals will commence in

FY2019-2020. The project includes 12 studios and 44 one-bedroom units with wrap-around supportive services.

An additional three multi-family projects have received pre-commitment awards for the development of 193 units of affordable housing, of which 134 of these units will provide permanent supportive housing. These projects are anticipated to close on their financing and begin construction in FY19-20.

AP-60 Public Housing – 91.220(h)

Introduction

The Housing Authority of the City of Santa Ana administers 2,699 Housing Choice Vouchers and does not own or operate any low-income public housing units. It is the mission of the Housing Authority to provide affordable housing for the most vulnerable members of our community to use as a platform to obtain self-sufficiency and independence from our assistance.

Actions planned during the next year to address the needs to public housing

Not Applicable

Actions to encourage public housing residents to become more involved in management and participate in homeownership

Not applicable

If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance

Not Applicable

Discussion

AP-65 Homeless and Other Special Needs Activities – 91.220(i)

Introduction

The needs of individuals experiencing homelessness and persons with special needs are complex and require a wide range of specialized services. Numerous agencies are typically involved in the care of these individuals, providing distinct services such as housing, mental health counseling, employment training, and case management services. A number of activities and services are funded to help the needs of individuals experiencing homelessness and other special needs populations. Overall, these services address the high priority of reducing homelessness and the threat of becoming homeless, as well as providing necessary supportive services.

There are several groups that have a high need for affordable housing and have special housing needs. Seniors, people with disabilities, and the individuals who are chronically homeless are more likely to face housing problems and have difficulty affording housing. Seniors and people with disabilities also have a need for accessible housing, whether for new housing, rehabilitated existing housing, or the adaptation of the housing they currently occupy. In addition to general challenges, seniors may have supportive needs resulting from dementia and increasing physical debilitation from dementia and increasing physical debilitation.

Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The one-year goals to reduce and end homelessness include:

- Increase the supply of permanent supportive housing
Preserve existing permanent supportive housing
Provide funding for the City's temporary homeless emergency shelter, the LinkAdapt existing housing to meet the needs of special needs populations
Improve access to services for individuals with special needs
- Assist the individuals who are homeless and those individuals at risk of homelessness with access to permanent affordable housing and necessary supportive services
- Coordinate homeless services and encourage collaboration among Homeless Service Providers and the Continuum of Care.
- Work with the County of Orange and the 33 cities in Orange County to address homelessness

with regional efforts.

The one-year actions to be taken include:

- Issue Project-Based Vouchers for Permanent Supportive Housing for individuals experiencing homelessness. Allocate ESG funds to the City's new temporary homeless emergency shelter, the Link. Work with the County of Orange to create a permanent emergency shelter utilizing State funding.
- Reserve 50% of Santa Ana Housing Authority turnover vouchers for homeless individuals referred by approved referral agencies.
- Provide General Funds from the City's budget to continue funding a Homeless Services Manager as well as other creative programming.

Addressing the emergency shelter and transitional housing needs of homeless persons

The City of Santa Ana will transition to a new shelter on Carnegie street from the 200-bed Link shelter, a 24-hour emergency homeless shelter facility that is ADA Accessible and serves homeless men, women, families with minor-aged children women, and adult couples. The building houses four dormitories, family rooms, full bathroom facilities and more. This shelter will enable individuals from the City of Santa Ana experiencing homelessness to focus on transitioning into permanent housing and opportunities for employment.

The County of Orange operates a year-round emergency shelter in the Civic Center of Santa Ana that provides safe sleep and emergency shelter for over 425 individuals each night, and food and supportive services for over 600 individuals on a daily basis. The County also runs an emergency cold-weather shelter in Santa Ana during the winter for approximately 200 individuals and a 60-bed women's emergency shelter.

In addition to these shelters, the one-year actions will address the needs of individuals who are homeless that includes unaccompanied women, victims of domestic violence, chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth. The range of services include emergency shelter, transitional housing and permanent supportive housing. ESG funds will provide assistance for street outreach services, homeless prevention and rapid re-housing.

The ESG funded HEART outreach team will provide outreach and engagement services to individuals

experiencing homelessness throughout the City.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The City supports a number of programs to assist low-income individuals and families to avoid becoming homeless, including Section 8 Housing Choice vouchers. Other support services, such as job and training assistance, food assistance, and counseling are also available to help individuals recover from homelessness and to avoid becoming homeless. The City works closely with the Continuum of Care who provides oversight for the Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT) to prioritize the most vulnerable chronically homeless individuals. Case management services are offered in all programs to help prevent individuals from falling back into homelessness.

In addition, the Housing Authority of the City of Santa Ana has been awarded VASH project-based vouchers for permanent supportive housing for Veterans experiencing homelessness.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

The goals listed above will help these individuals and families to avoid becoming homelessness. The ESG program will fund homelessness prevention programs including utility and security deposit assistance as well as rental assistance. In addition to outreach and engagement, the HEART program, provides bus tickets for individuals interested in being reunited with their families; often following a release from a correctional facility. The County of Orange is equipped to serve people discharged from publicly funded

institutions or systems of care such as health care facilities or correction programs.

Discussion

AP-75 Barriers to affordable housing – 91.220(j)

Introduction:

Through vehicles such as zoning ordinances, subdivision controls, permit systems, and housing codes and standards, the City has attempted to ensure the health, safety, and quality of life of its residents while minimizing the barriers that may impede the development of affordable housing. None of these measures is intended to restrict the affordability of housing, though these regulations may on occasion influence the pricing of housing.

Impediments to affordable housing revolves around the lack of income of the City residents. Additionally, the lack of programs and resources to reduce excessive rent or mortgage burdens to individuals is key. The City does all that it can with the limited resources available to maintain and produce affordable housing for both owners and renters. Home rehabilitation and home ownerships programs are both available. The City's Work Center and Economic Development programs work to retain, expand, train and attract individuals and businesses to the City.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

The City has identified several barriers to the development of affordable housing including the following:

- Governmental constraints such as property taxes, land-use controls (e.g., density and zoning restrictions), building codes, building permit fees, on-site/off-site improvement, prevailing wage regulations, and ADA compliance.
- Market constraints including the availability, cost, and competition for land. Other constraints include limited affordable housing financing sources, finance costs, and the costs of construction.
- Available land in the City mostly consists of small parcels that must be assembled for significant new construction projects. Relocation costs and housing replacement requirements for redeveloping improved properties also presents barriers to the development of affordable housing.
- The region's rents have continued to increase. Higher rents limited the ability of some low-income households to obtain affordable housing. Households with poor credit history are also severely impacted.

Since governmental restrictions may constrain the production of affordable housing, the City of Santa Ana continues to monitor, analyze and address, as necessary, governmental regulations, land use

controls and residential development standards that affect the production and preservation of affordable housing.

The Housing Needs Assessment also identified stringent criteria in the mortgage origination process that continues to this day even after the 2010 foreclosure crisis has ended, which also is outside the scope and control of City policy. In some instances, issues revolving around personal finances (lack of down payment, credit history, employment history) affect the availability of affordable housing for residents. Market factors that tend to restrict affordable housing production are: high land costs, high construction costs, and the availability of financing.

In an effort to mitigate these barriers, the City of Santa Ana has undertaken the following actions:

- City Council adopted an inclusionary housing ordinance referred to as the Housing Opportunity Ordinance (HOO) that requires either 10% or 15% of all new units in Santa Ana to be affordable to very low- and low-income households.
- The City utilizes limited public resources to fund the development and/or the acquisition and rehabilitation of rental housing units. This public assistance will result in lower rents for assisted units thus partially offsetting the impacts of some of the barriers listed above.
- The City's Housing Authority conducts outreach to rental property owners to encourage participation in the rental assistance program.

Discussion:

The City is evaluating the effectiveness of the inclusionary housing ordinance and plans to recommend changes to the Ordinance in FY19-20.

AP-85 Other Actions – 91.220(k)

Introduction:

The City of Santa Ana will undertake many activities aimed at addressing the needs of the community's underserved populations. Underserved individuals include elderly, persons with a disability, youth, homeless, veterans and very low-income individuals. The City has made several efforts this past year to address homelessness and will continue these efforts in 2019. The addition of a new Homeless Services Manager and dedicating a full-time Santa Ana Police Department Officer to act as a Homeless Liaison, as well as creating a Quality of Life Team to implement a coordinated response to requests for services by the community on impacts of homelessness has changed the landscape of Santa Ana. In addition, the City Council declared a shelter crisis and lobbied for State funding. The City has received \$3.6 million in HEAP funds to address homelessness. Most significantly, is the addition of the new Interim Emergency Homeless Shelter in Santa Ana that provides 200 temporary emergency shelter beds. The City and will continue to fund the operation of this shelter while working with the County of Orange to open a permanent site within the next 24 months.

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Actions planned to address obstacles to meeting underserved needs

In order to serve the underserved populations, the City will focus limited resources toward rehabilitating existing housing units and expanding the number of affordable housing units for both owners and renters. Housing rehabilitation and acquisition/development of new rental housing units are examples of these activities. The city and local nonprofits will continue to provide services for underserved City residents. Social services to be funded will include programs with an emphasis on crime prevention, intervention and suppression for children, youth and families. Programs to service homeless individuals include Permanent Supportive Housing, rapid rehousing, homeless prevention, shelter and street outreach. By focusing resources on housing and community needs identified as high priority, the City will be able to utilize limited resources more efficiently.

The City of Santa Ana will use ESG funding to help fund the new emergency shelter in the City of Santa Ana to meet the needs of individuals underserved and living in places not meant for habitation. In addition, Santa Ana will seek out additional resources beyond federal and state funds to address these needs.

Actions planned to foster and maintain affordable housing

In an effort to maintain and foster affordable housing, Santa Ana will continue to seek ways to achieve

this objective. These will include programs and activities such as:

- Implement the inclusionary housing ordinance referred to as the Housing Opportunity Ordinance (HOO.) This ordinance applies to residential projects with a zone change that allow residential development where such uses were not previously allowed, and include more than 5 units, to provide either 10% of all new units to be affordable to very-low income households or 15% of all new units to be affordable to low-income households. Developers also have an option to pay an in-lieu fee which will go towards affordable housing development within the City of Santa Ana.
- Use limited public resources to fund the development and/or the acquisition and rehabilitation of rental housing units. This public assistance will result in lower rents for assisted units thus partially offsetting the impacts of some of the barriers listed above.
- Collaborate with CHDOs to help ensure long-term affordability and maintenance of housing units.
- Continue the Housing Authority's outreach to rental property owners to encourage participation in the rental assistance program.
- Issue project-based vouchers for permanent supportive housing.

Actions planned to reduce lead-based paint hazards

In an effort to address the problems caused by lead exposure, the City of Santa Ana has implemented a lead paint hazard identification and notification process as part of its housing programs. This process has been designed to comply with HUD's lead-based paint hazard regulations (Title X), which became effective in September 2000, and was implemented by Santa Ana in January 2002.

All owner-occupied housing units rehabilitated or constructed prior to 1979 are inspected for lead-based paint hazards. If the inspection finds potential lead-based paint hazards, the subject property is tested – the average cost per test is \$450. The procedures to comply with Title X has added approximately 30 days to the typical housing rehabilitation project.

Actions planned to reduce the number of poverty-level families

The objectives and strategies of this Plan are focused on reducing the number of families in poverty, improving the quality of life for the lowest-income, most vulnerable families and individuals, and lessening the impacts of poverty. Strategies include providing affordable housing and special needs housing; working to reducing homelessness; improving public facilities and streets; and economic

development activities.

The transition of people above the poverty line involves a variety of policies and programs that extend beyond providing opportunities for employment at a living wage. Access to education, transportation, childcare, and housing are key components that can assist persons to secure and retain economically self-sustaining employment.

The City will employ a variety of strategies to help alleviate poverty, including efforts to stimulate economic growth and job opportunities, and to provide Santa Ana residents with the skills and abilities required to take advantage of those opportunities. More specifically, the City will undertake a range of activities and services to combat poverty including:

- Expand affordable housing opportunities through housing rehabilitation, rental assistance, and creation of new affordable housing units (via new construction and/or acquisition/rehabilitation).
- Provide homeless assistance including prevention activities, emergency shelter, transitional housing, and access to permanent supportive housing opportunities. Supportive services will be blended with these activities.
- Enforce public safety to prevent criminals from victimizing the poor.
- Implement public facility improvements to improve the overall infrastructure of the City and eliminate public improvements/infrastructure that negatively impacts residential neighborhoods.
- Provide job training, job-search skills and job placement to provide individuals living in poverty with employment opportunities that pay higher wages.
- Promote and provide recreation and diversion services which provide youth living in poverty with alternatives to gang-related criminal activities.
- The Housing Authority will continue to implement the Family Self-Sufficiency (FSS) program, which will provide rental assistance, life skills training and referrals to employment training for Housing Choice Voucher Program participants.

Actions planned to develop institutional structure

The City of Santa Ana will strengthen institutional structures and enhance coordination between public and private housing and social service agencies, and foster assisted housing improvements and resident initiatives. The City works closely with local institutions to initiate programs that link economic incentives with neighborhood and community development objectives, including building relationships with neighborhood associations, community-based lending agencies, nonprofits, and educational institutions. The City also supports programs aimed at enhancing coordination among various City departments. The City will continue to utilize a network of referrals, contacts and partnerships to

implement the strategies outlined in the Consolidated Plan.

In the area of housing, the City will continue to build its relationship with local housing providers such as private developers, nonprofit developers, and neighboring housing authorities, to ensure that limited housing resources are utilized in the most efficient and effective manner possible. The City also will continue to participate in the regional Continuum of Care as board members and on subcommittees in order to coordinate with neighboring jurisdictions to reduce homelessness in our community.

Actions planned to enhance coordination between public and private housing and social service agencies

The Orange County ESG grantees (County of Orange, City of Anaheim, City of Garden Grove, and the City of Santa Ana) have developed the Orange County ESG Collaborative as a unified approach to request, review and fund ESG subrecipients throughout the County and in each jurisdiction. This collaborative approach has streamlined the application and review process and allowed the grantees to better understand the impacts of funding decisions. Future Collaborative efforts will include unified invoice and monitoring forms and other actions to better serve our homeless and at-risk of homeless families. City staff serve on the Continuum of Care Board, subcommittees and are involved in several regional efforts.

Public agencies, nonprofit organizations, and other service agencies all play an integral role in the provision of affordable housing and support services.

Discussion:

Program Specific Requirements

AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

Introduction:

Community Development Block Grant Program (CDBG)

Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next program year and that has not yet been reprogrammed	275,039
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to address the priority needs and specific objectives identified in the grantee's strategic plan.	0
3. The amount of surplus funds from urban renewal settlements	0
4. The amount of any grant funds returned to the line of credit for which the planned use has not been included in a prior statement or plan	0
5. The amount of income from float-funded activities	0
Total Program Income:	275,039

Other CDBG Requirements

1. The amount of urgent need activities	0
2. The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.	70.00%

HOME Investment Partnership Program (HOME)

Reference 24 CFR 91.220(I)(2)

1. A description of other forms of investment being used beyond those identified in Section 92.205 is as follows:

The City of Santa Ana does not use HOME funds in any other manner other than those described in

Section 92.205(b).

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

NA

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

NA

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

The City of Santa Ana has no plans to use HOME funds for this purpose.

**Emergency Solutions Grant (ESG)
Reference 91.220(l)(4)**

1. Include written standards for providing ESG assistance (may include as attachment)

Emergency Solutions Grant Program funds will be used for eligible activities under five program components: street outreach, emergency shelter, homelessness prevention, rapid re-housing assistance, and Homeless Management Information System (HMIS) costs, as well as allowable administrative costs and activities. ESG applications go through an open and transparent proposal process. The Community Development Agency is responsible for ensuring that the ESG Program is implemented in accordance with all federal rules and regulations.

2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

The County of Orange in collaboration with the CoC, the OC Commission to End Homelessness, and other ESG entitlement jurisdictions including the City, will utilize assessment and evaluation instruments developed in consultation with the HMIS lead agency and previously funded HPRP grantees. The County ensures ongoing coordination of program design and eligibility standards. The City provides funding to 2-1-1 Orange County, the County's Continuum of Care administrator of the HMIS data entry system. Again in FY 19/20, funding will be provided for HMIS data, Coordinated Entry and technical assistance. 2-1-1 Orange County also administers the Vulnerability Index -

Service Prioritization Decision Assistance Tool (VI-SPDAT) to prioritize chronically homeless individuals for affordable housing opportunities.

3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

In FY 17/18, the Orange County ESG Collaborative (County of Orange, City of Anaheim, City of Garden Grove, and the City of Santa Ana) released one Request for Proposals as a unified approach to request, review and fund ESG subrecipients. Any 501 (c)(3) organization in good standing was able to submit a request for funding for eligible ESG activities. The application had a renewable option that was exercised for FY19/20 ESG funding. This collaborative approach has streamlined the application and review process and allows the grantees to better understand the impacts of funding decisions. Future Collaborative efforts will include unified invoice and monitoring forms and other actions to better serve homeless and at-risk of homeless families.

Following the Collaborative review, the recommendations for funding is considered by the Community Redevelopment and Housing Commission before being considered and adopted by the City Council. Allocations are made with consideration of ensuring that program funds would be allocated toward eligible activities in the categories of homelessness prevention, rapid-rehousing, shelter, data and street outreach.

4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions regarding facilities and services funded under ESG.

The City consults and works with the County and CoC homeless services staff as well as local homeless service providers, homeless advocacy groups, the OC Homeless Task Force, ACC-OC Homeless Task Force as well as neighboring cities and homeless advocates. A previously homeless individual participated on the ESG RFP FY 17/18 funding review panel which FY 19/20 awards are based upon. Individuals who were previously homeless provide assistance in outreach and engagement services and provide feedback to staff. In addition, the CoC's strategy reflects the participation of all 34 cities in Orange County as well as individuals who are homeless or previously homeless, schools and a host of additional organizations.

5. Describe performance standards for evaluating ESG.

The City utilizes the HUD monitoring ESG handbook to monitor each program's performance to ensure that goals are on track and funds are used for eligible activities. On a quarterly basis, invoices are reviewed to ensure program compliance. In addition, the quarterly financial invoices are monitored by City Accounting staff. On-site monitoring of non-profit organizations is done by staff and by consultants for both program and financial records on an as-needed basis, or at least every

three years.

The City works closely with the OC ESG Collaborative to standardize as much as possible.

