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About the Neighborhood Watch Program

Neighborhood Watch is a crime prevention program which enlists the active participation of citizens in cooperation with law enforcement to reduce crime in their communities. It involves:

- Neighbors becoming acquainted to discuss common problems
- Taking notice, when people or their activities seem questionable or out of place for your neighborhood.
- Committing as a Block Captain or a Training Coordinator to act as liaison between your neighborhood and the Santa Ana Police Department

Neighborhood Watch is one of the most effective and least costly ways to prevent crime and reduce fear in your neighborhood. Neighborhood Watch programs fight the isolation and separation that crime creates and feeds upon. It forges bonds among area residents and businesses, helps reduce burglaries and robberies, and improves relations between police and the communities they serve.

The Benefits of a Neighborhood Watch Program

A Neighborhood Watch group can be formed around any geographical unit: a block, apartment, park, business area, public housing complex, or office. A few concerned residents, a community organization, or a law enforcement agency can spearhead the effort to organize a Neighborhood Watch. Any community resident can join — young or old, single or married, renter or homeowner.

Members learn how to make their homes more secure, watch out for each other and the neighborhood, and report activities that raise their suspicions to the police department. Neighborhood Watch groups are not vigilantes. They are extra eyes and ears for reporting crime and helping neighbors. Neighborhood Watch helps build pride and serves as a springboard for efforts that address community concerns such as recreation for youth, child care, and affordable housing.
Neighbor Watch Program Objectives and Purpose

Neighborhood Watch is the cornerstone of the Santa Ana Police Department’s crime prevention strategy. It enlists the active participation of residents, in cooperation with law enforcement, to reduce crime in communities throughout the City.

The Neighborhood Watch Program was initiated by the Santa Ana Police Department to educate community residents regarding their roles and responsibilities in the prevention of crime, and to encourage them to take active measures to prevent crime. The program encourages residents to volunteer and assist the police in organizing the community into a cohesive unit working toward the goal of building a safer, crime-free neighborhood. Neighborhood Watch groups discuss neighborhood crime problems with the objective of developing solutions to local problems. As part of the program, officers from the Santa Ana Police Department supply crime information to neighborhood watch organizations and provide instruction to the groups on various crime prevention techniques.

We strive to provide excellent educational materials and products that build observation and reporting skills, as well as signage warning of the obvious presence of crime prevention activities.

Getting Organized

Some first steps in starting a neighborhood watch include the following;

- Select a coordinator (Block Captain) to represent the group and organize the recruitment of interested community members in the selected area.
- Develop bylaws and make sure they are approved by the group.
- Complete all required steps/procedures to implement and certify the neighborhood watch group. Submit a Neighborhood Watch Program Application to your Training Coordinator.
- When recruiting members, look for new residents and make special efforts to involve the elderly, working parents, and young people.
- Work with the Santa Ana Police Department to put up Neighborhood Watch signs, and get informed on all available resources and information.
- Submit a Neighborhood Watch Sign Application to your Training Coordinator.
- Your Neighborhood Watch group will need a minimum of 10 members.
Positions, Roles and Responsibilities

Block Captains
The continuity and success of the Neighborhood Watch program hinges on key individuals referred to as “Block Captains.” The Block Captain is a community member who acts as a liaison between those who work and/or live in a neighborhood watch area and the Training Coordinator, Police Service Officers, and Police Officers assigned to patrol that area. It is through the Block Captains and neighborhood watch general meetings that officers pass along crime prevention tips and information to members of the community. The Block Captain works to sustain and expand the program by facilitating the neighborhood watch meetings, arranging training, obtaining crime prevention materials, recruiting new members, and coordinating with police and outside partners.

In addition to serving as the primary point-of-contact for the neighborhood watch group, the Block Captain is also responsible for coordinating the installation of Neighborhood Watch signs throughout their neighborhood.

It is highly recommended that the Block Captain be involved with the neighborhood associations of the area and COMLINK.

Once a neighborhood watch group selects their Block Captain, they will be given an application to complete and submit to the Santa Ana Police Department or Westend C.O.P Board of Directors. Included in the application is a request to have neighborhood watch signs installed in the identified neighborhood.

Training Coordinator
The Training Coordinator serves as the primary liaison between the community and the police department. Each Training Coordinator is assigned to specific Neighborhood Associations and a Police Service Officer. The Training Coordinator solicits new Block Captains and conducts initial Neighborhood Watch and Block Captain recruitment/training meetings. It is required that the Training Coordinator be involved with the neighborhood associations of the area they are assigned, as well as attending monthly Westend C.O.P. and COMLINK meetings. They will arrange for speakers and will explain current crime prevention programs and activities to promote community involvement.

Westend C.O.P.
The Westend C.O.P. Association is the non-profit organization that helps to facilitate the Neighborhood Watch program for the City of Santa Ana. The Westend C.O.P. Association is led by a Board of Directors who develop and maintain up-to-date guidelines for training as they relate to the neighborhood watch program.

As part of their duties, the Board of Directors assist the Training Coordinators with the Neighborhood Watch Block Captain Network meetings.
How to Start a Neighborhood Watch

It easy to start a neighborhood watch and become part in Santa Ana’s crime prevention program. Listed below are the steps that need to be completed in order to form a recognized neighborhood watch program.

- Contact the Santa Ana Police Department Crime Prevention Unit at 714 245-8718 to arrange a program kick off meeting to explain the Neighborhood Watch Program to interested residents in your area.

- Once a formal Neighborhood Watch is formed and a neighborhood Block Captain is designated, the Block Captain will complete and submit the Neighborhood Watch Application to their Training Coordinator who will submit the application to the Santa Ana Police Department.

- Upon approval of the Neighborhood Watch Application, up to six neighborhood watch signs can be installed in the recognized neighborhood watch area.

- Once the Neighborhood Watch is recognized, members should complete the Neighborhood Watch Course. (See Neighborhood Watch Program Course Description for more details). To set up neighborhood watch training, please contact:

  Santa Ana Police Department
  #60 Civic Center Plaza
  Santa Ana, CA 92702
  714-245-8718
  NeighborhoodWatch@Santa-Ana.org

  OR

  Santa Ana Police Westend Sub-Station
  3750 W McFadden #I
  Santa Ana, CA 92704
  714-647-5062

- Once the Neighborhood Watch application has been approved, the Block Captain will be
invited to attend a Block Captains Network meeting which is held twice a year. The Block Captain Network meeting serves as an opportunity to network with other block captains in the community, receive additional crime prevention training, and meet with the Santa Ana Police Chief and police representatives.

- Additional meetings can be scheduled with police representative to discuss current crime trends affecting the neighborhood watch area. Crime prevention solutions and resources will be provided at these meetings.

**How to Request a Neighborhood Watch Program Kickoff Meeting**

Once a group of concerned citizens have decided to form a neighborhood watch, they should schedule a neighborhood watch kickoff meeting. Please follow the instructions listed below to schedule a meeting.

- Contact the Santa Ana Police Department Crime Prevention Unit at (714) 245-8718. You should call at least four to six week in advance to schedule your meeting and have several tentative dates available.
- The Crime Prevention Unit Supervisor will approve the meeting request and assign a Police Service Officer (PSO) and a Training Coordinator to facilitate the meeting.
- The PSO will conduct a crime assessment of the neighborhood prior to the meeting and develop the initial presentation. The PSO and Training Coordinator may work with a Uniformed Police Volunteer trained in Crime Prevention Services when conducting the initial neighborhood watch meeting.
- Additional meeting considerations
  - Be sure to secure a large enough meeting space that is accessible to people with disabilities.
  - Advertise the meeting in advance to ensure a good attendance.
  - Keep the meeting brief (no longer than 2 hours).
  - Make sure the purpose and objectives are established up front.

**Neighborhood Watch Kickoff Meeting Outline**

The kickoff meeting can cover a variety of topics and follow several formats depending on the needs of the group. The meetings can be simple affairs held in an informal setting or more elaborate events that include PowerPoint presentations, flip charts, and flashlight walks.

Below is an example of a typical meeting agenda:

- Introduction.
- Know your neighbor exercise: *How many of you know the first and last name of a neighbor? Do you know their address? Do you know their phone number?*
- Explanation of Police Department Emergency & Non-emergency phone numbers.
  - When to call
- Who to call
- What you need to say

- Explanation of Team Policing concept, patrol districts, and calls for service.
- Explanation on how to report a crime.
- Explanation on graffiti services.
- Exercise: *What time can you call the police to report a loud party?*
- Overview of crime issues pertinent to the neighborhood watch area.
- Crime Prevention basics: locks and security, lighting, etc.
- Explanation about available social media networks provided by the Santa Ana Police Department to keep citizens informed about crime activity & community networking. Some examples include:
  - Crime Mapping
  - Facebook: SAPD, Westend COP
  - Citizen Observer
  - Nixle
  - NextDoor
- Discussion of possible follow-up meetings with Neighborhood Associations, Parent Academy, Jr COP, Block Parties, etc.

In addition to the topics listed above, your kickoff meeting can include;

- Multi-media presentations with PowerPoint and video clips.
  (dependent on meeting location capabilities)
- Flip charts with discussion points and diagrams.
- Flashlight Walk: After dark, all residents walk with a flashlight through the area with a PSO and officer to point out areas of concern and discuss basic crime prevention strategies.

**Keeping your Neighborhood Watch Group Active**

It's an unfortunate fact that when a neighborhood crime crisis goes away, so does enthusiasm for Neighborhood Watch. Work to keep your Watch group a vital force for community well-being.

- Organize regular meetings that focus on current issues such as drug abuse, "hate" or bias-motivated violence, crime in schools, child care before and after school, recreational activities for young people, and victim services.
- Organize community patrols to walk around streets or apartment complexes and alert police to crime and suspicious activities and identify problems needing attention. People in cars with cellular phones or CB radios can patrol.
- Adopt a park or school playground. Pick up litter, repair broken equipment, paint over graffiti.
- Work with local building code officials to require dead bolt locks, smoke alarms, and other safety devices in new and existing homes and commercial buildings.
- Work with parent groups and schools to start a McGruff House or other block parent program (to help children in emergency situations). A McGruff House is a reliable source of help for children in emergency or frightening situations. For information, call 801-486-8691.
- Publish a newsletter that gives prevention tips and local crime news, recognizes residents of all ages who have "made a difference," and highlights community events.

Don't forget social events that give neighbors a chance to know each other - a block party, potluck dinner, volleyball softball game, or picnic.

**Neighborhood Watch Signs**

Once the Neighborhood Watch Application has been approved and there is a identified Block Captain, the designated area can receive up to six neighborhood watch signs. The signs will be provided at no cost by the Santa Ana Police Department. The Block Captain will work with the police department to identify the installation locations of the signs.

**Knowing What to Watch For**

One of the primary reasons community’s start Neighborhood Watches is to create safer neighborhoods. Studies have shown when citizens receive basic crime prevention training and learn how to report suspicious activity; crime rates in their neighborhood can be significantly reduced. Below are some types of activity that should be reported;

- Someone screaming or shouting for help
- Someone looking into windows and parked cars
- Unusual noises
- Property being taken out of houses where no one is at home or a business is closed
- Cars, vans, or trucks moving slowly without apparent destination, or without lights at night
- Anyone being forced into a vehicle
- A stranger sitting in a car or stopping to talk to a child
- Abandoned vehicles
How to Report a Crime

When members of the Neighborhood Watch observe a crime or other suspicious activity, it should be reported to the police department. Below are some guidelines on how to effectively report activity to the police department:

- If the crime is occurring or has just occurred and the suspects are still in the area – Call 9-1-1
- If the crime has already occurred and the suspects are no longer in the area, call the non-emergency phone number at 714-834-4211
- Give your name, address, and phone number.
- Briefly describe the event
  - what happened
  - where the crime occurred
  - when the crime occurred
  - and who was involved
- Describe the suspect, important description information includes
  - sex
  - race
  - age
  - height and weight
  - hair color and length
  - clothing
  - any other distinctive characteristics such as beard, mustache, scars, tattoos or accent
  - direction of travel if the suspect has fled the scene
- If a vehicle was involved in the crime, provide the vehicles
  - make
  - model, and year if known
  - color
  - license plate number
  - any special features such as stickers, dents, or decals, if available
  - direction of travel from the scene
Course Description

To assist the City’s residents and members of the Neighborhood Watch program, the Santa Ana Police Department has developed crime prevention community driven training programs. The training programs are designed to be shared at Neighborhood Watch meetings and will allow for not only information exchange but crime prevention activities.

Training Topics:

- Home Security
- What is Suspicious Activity
- How to be a Good Witness
- Reporting Crime to the Police
- Neighborhood Watch for Children
- Drug Prevention
- Recognizing and Reporting Child Abuse
- Crime Prevention Through Environmental Design (CPTED)
- Impaired Driving
- Vacation Safety
- Animal Control
- Pedestrian Safety
- Halloween Safety
- Identity Theft
- Fraud Prevention
- School Violence
- Bullying
Contact Information:

Email: www.cop-talk.org
Office: c/o Westend Police Substation
Address: 3750 W McFadden Suite I, Santa Ana, CA 92704

"Bringing citizens together with law enforcement to deter crime and make communities safer"
NEIGHBORHOOD WATCH MEMBERS ARE ENCOURAGED TO TAKE NOTES TO RECORD ACTIVITY FROM THEIR WATCH. THE FOLLOWING IS A SAMPLE OF PERTINENT INFORMATION TO DOCUMENT:

Neighborhood Watch Observation Note Sheet

Post-observation activities:
1. Write down your observation as soon as possible
2. Note the date and time
3. If activities appear to be unusual, suspicious or illegal, call for assistance and take the appropriate action according to your agency’s policies and procedures

Date: ____________________ Time: ____________________ Observer: ____________________

Observation: __________________________________________________________
_______________________________________________________________________
_______________________________________________________________________
_______________________________________________________________________
_______________________________________________________________________
_______________________________________________________________________
Notes:
♦ Physical Setting – specific location
_______________________________________________________________________
_______________________________________________________________________
_______________________________________________________________________
_______________________________________________________________________
♦ People – What do they look like? How are they acting? How many are there?
_______________________________________________________________________
_______________________________________________________________________
_______________________________________________________________________
_______________________________________________________________________
♦ Specific Items – What aspects are important?
_______________________________________________________________________
_______________________________________________________________________
_______________________________________________________________________
_______________________________________________________________________
♦ Routines – Did you notice any recurring patterns or routines? How often did they occur? Who was involved?
_______________________________________________________________________
_______________________________________________________________________
_______________________________________________________________________
_______________________________________________________________________
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<th>INFORMATION ON</th>
<th>DEPARTMENT / AGENCY</th>
<th>PHONE #</th>
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<tr>
<td>Alley Clean-up</td>
<td>Public Works Agency</td>
<td>(714) 647-3380</td>
</tr>
<tr>
<td>Animal Services Including Barking Dogs</td>
<td>Santa Ana Police Department</td>
<td>(714) 245-8792, (714) 834-4211</td>
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<tr>
<td>Animal License</td>
<td>Finance / Customer Service</td>
<td>(714) 647-5257</td>
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<tr>
<td>Animal Shelter (Orange)</td>
<td>Orange County Animal Care Center</td>
<td>(714) 935-6848</td>
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<td>Arts &amp; Culture</td>
<td>Parks, Recreation, &amp; Community Services Agency</td>
<td>(714) 571-4200</td>
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<td>Athletics</td>
<td>Parks, Recreation, &amp; Community Services Agency</td>
<td>(714) 571-4264</td>
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<td>Battered &amp; other Assistance – Hotline</td>
<td>N. Orange County</td>
<td>(714) 992-1931</td>
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<td>Bicycle Licensing</td>
<td>Santa Ana Police Department</td>
<td>(714) 245-8200</td>
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<tr>
<td>Bicycle Lost / Found</td>
<td>Santa Ana Police Department</td>
<td>(714) 245-8077</td>
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<tr>
<td>Bill – Water</td>
<td>Finance / Customer Service</td>
<td>(714) 647-5454</td>
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<tr>
<td>Building Inspection</td>
<td>Planning &amp; Building</td>
<td>(714) 667-2738</td>
</tr>
<tr>
<td>Bus Information</td>
<td>O.C. Transportation Authority</td>
<td>(714) 636-7433</td>
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<tr>
<td>City Council –</td>
<td>Clerk of the Council Address:</td>
<td>(714) 647-6520, (714) 647-6900, (714) 647-6954</td>
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<tr>
<td>Mayor: Miguel A. Pulido</td>
<td>City Hall</td>
<td></td>
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<tr>
<td>Mayor Pro-Tem: Sal Tinajero</td>
<td>20 Civic Center Plaza</td>
<td></td>
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<tr>
<td>Councilmembers: David Benavides</td>
<td>8th floor</td>
<td></td>
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<tr>
<td>Angelica Amezcu, Michele Martinez, Vincent F. Sarmiento, Roman Reyna</td>
<td>Santa Ana, CA 92701</td>
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<tr>
<td>City Manager</td>
<td>City Manager’s Office</td>
<td>(714) 647-5200</td>
</tr>
<tr>
<td>C.O.P. Task Force</td>
<td>Santa Ana Police Department</td>
<td>(714) 245-8746</td>
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<td>Community Relations/ Crime Prevention</td>
<td>Santa Ana Police Department</td>
<td>(714) 245-8719</td>
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<tr>
<td>Couch Removal (on public property)</td>
<td>Public Works Agency</td>
<td>(714) 647-3380</td>
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<td>Election Information</td>
<td>Clerk of the Council</td>
<td>(714) 647-6520</td>
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<td>Emergency – to report an</td>
<td>Dispatch</td>
<td>911</td>
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<td>Employment with the City of Santa Ana</td>
<td>Personnel Services</td>
<td>(714) 647-6500</td>
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<tr>
<td>Fair Housing &amp; Foreclosure Prevention</td>
<td>Orange County Fair Housing</td>
<td>(714) 569-0823</td>
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<td>Freeways / Highways / Detours, etc., - Hot Line</td>
<td>Cal-Trans</td>
<td>(949) 724-2000</td>
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<td>General Information - City of Santa Ana</td>
<td>City of Santa Ana</td>
<td>(714) 647-5400</td>
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<td>Graffiti Removal *(General (Graffiti Hotline-any time)</td>
<td>Public Works Agency TOLL FREE</td>
<td>(877) 786-7824, (877) STOPTAG</td>
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<td>*Bus Stop Shelters</td>
<td>O.C. Transportation Authority / Customer Relations</td>
<td>(714) 636-7433</td>
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<td>*Highways/Freeways (Graffiti Hotline)</td>
<td>Cal-Trans</td>
<td>(949) 936-3500</td>
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<td>Graffiti Task Force (Police)</td>
<td>Santa Ana Police Department</td>
<td>(714) 245-8769</td>
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<td>Hazardous Waste Disposal</td>
<td>County of Orange Integrated Waste Management</td>
<td>(714) 834-6752</td>
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<td>Home Security Inspection</td>
<td>Santa Ana Police Department (Community Relations)</td>
<td>(714) 245-8719</td>
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<td>Human Relations</td>
<td>Human Relations Commission</td>
<td>(714) 567-7470</td>
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<td>Dispute Resolution / Mediation</td>
<td>Dispute Resolution Center</td>
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<td>Info on Referrals for Human Services</td>
<td>211 Orange County</td>
<td>(714) 2-1-1</td>
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<td>Homeless Outreach</td>
<td>Orange County Mental Health Association</td>
<td>(714) 547-7559</td>
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<td>Legal Assistance (Civil)</td>
<td>Public Law Center</td>
<td>(714) 541-1010</td>
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<td>*Legal Aid Society of OC</td>
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<td>(714) 571-5200</td>
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<td>Legal Assistance (Debt Relief)</td>
<td>Consumer Credit Counseling</td>
<td>(800) 213-2227</td>
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<td>Mobile Food Vending Vehicle Anonymous Complaint Line</td>
<td>Orange County Environmental Health</td>
<td>(714) 433-6000</td>
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<td>Museum</td>
<td>Bowers Museum</td>
<td>(714) 567-3600</td>
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<td>Natural Gas</td>
<td>The Gas Company</td>
<td>(800) 427-2200</td>
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<td>Noise Complaints</td>
<td>Santa Ana Police Department</td>
<td>(714) 834-4211</td>
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<td>Obstructing Bushes &amp; Trees</td>
<td>Public Works Agency</td>
<td>(714) 647-3380</td>
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<td>Orange County Fire Authority General Information</td>
<td>Orange County Fire Authority (OCFA)</td>
<td>(714) 573-6000</td>
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<td>Community Relations</td>
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<td>(714) 573-6200</td>
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<td>Overcrowding</td>
<td>Community Preservation - Planning &amp; Building Agency</td>
<td>(714) 667-2780</td>
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<td>Paramedics – Emergency</td>
<td>Dispatch – Orange County Fire Authority</td>
<td>(714) 573-6000</td>
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<td>Park Rangers</td>
<td>Parks, Recreation, &amp; Community Services Agency</td>
<td>(714) 647-3397</td>
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<td>(714) 834-4211</td>
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<td>Parking Control Parking - Inoperative Junk cars</td>
<td>Santa Ana Police Department</td>
<td>(714) 245-8225</td>
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<td>*Vehicles on Street</td>
<td>Community Preservation / Code Enforcement Agency</td>
<td>(714) 667-2780</td>
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<td>*Private property</td>
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<td>Poison Center</td>
<td>California Poison Control System</td>
<td>(800) 876-4766</td>
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<td>Police Front Desk</td>
<td>Santa Ana Police Department</td>
<td>(714) 245-8601</td>
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<td>*Dispatch (report crimes)</td>
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<td>(714) 834-4211</td>
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<td>Potholes</td>
<td>Public Works Agency</td>
<td>(714) 647-3380</td>
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<td>Public Telephones</td>
<td>Pacific Bell</td>
<td>(800) 498-2646</td>
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<td>Pupil Support Services</td>
<td>Santa Ana Unified School District</td>
<td>(714) 433-3481</td>
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<td>Pushcart Information / Problems</td>
<td>Community Preservation - Planning &amp; Building Agency</td>
<td>(714) 667-2780</td>
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<td>Recreation Programs</td>
<td>Parks, Recreation, &amp; Community Services Agency</td>
<td>(714) 571-4200</td>
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<td>*Centers: El Salvador</td>
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<td>(714) 647-6558</td>
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<td>Jerome</td>
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<td>Santa Anita</td>
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<td>(714) 647-6552</td>
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<td>Recycling, Energy Conservation</td>
<td>Santa Ana Green Program</td>
<td>(714) 647-5088</td>
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<td>Rodent / Rat Problem</td>
<td>Orange County Vector Control</td>
<td>(714) 971-2421</td>
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<td>Sanitation (overgrown yards, etc.)</td>
<td>Public Works Agency</td>
<td>(714) 647-3309</td>
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<td>School Security</td>
<td>Santa Ana Unified School District</td>
<td>(714) 558-5535</td>
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<td>Santa Ana Senior Center</td>
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<td>– Parks, Recreation, &amp; Community Services Agency</td>
<td>(714) 647-6540</td>
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<td>Shopping Cart Removal</td>
<td>Code Enforcement (until further notice)</td>
<td>(714) 667-2780</td>
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<td>(714) 647-3380</td>
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<td>Street Lights – Customer Service</td>
<td>Southern California Edison</td>
<td>(800) 655-4555</td>
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<td>Swimming Pools - Public</td>
<td>Parks, Recreation, &amp; Community Services Agency</td>
<td>(714) 571-4200</td>
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<td>- Private</td>
<td>Public Works Agency</td>
<td>(714) 647-3336</td>
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<tr>
<td>Tenant / Landlord Problems</td>
<td>Orange County Fair Housing</td>
<td>(714) 569-0823</td>
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<td>Traffic Safety</td>
<td>Santa Ana Police Department</td>
<td>(714) 245-8200</td>
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<td>Trash Pickup &amp; Dumpsters</td>
<td>Waste Management</td>
<td>(714) 558-7761</td>
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<td>Trash Pickup &amp; Recycling</td>
<td>Ware Disposal Co., Inc</td>
<td>(714) 834-0234</td>
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<td>Unsanitary and Unsafe Housing</td>
<td>Community Preservation - Planning &amp; Building Agency</td>
<td>(714) 667-2780</td>
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<td>Vector Control</td>
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<td>(714) 971-2421</td>
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<td>Voter Registration</td>
<td>Orange County Registrar</td>
<td>(714) 567-7600</td>
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<tr>
<td>Water Bill – Water</td>
<td>Public Works Agency</td>
<td>(714) 647-3320</td>
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<td>Finance / Customer Service</td>
<td>(714) 647-5454</td>
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<td>Zoning information</td>
<td>Planning and Building Agency</td>
<td>(714) 647-5804</td>
</tr>
<tr>
<td>Zoo</td>
<td>Santa Ana Zoo</td>
<td>(714) 836-4000</td>
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“To ensure the safety and security of all people in our city by providing responsive and professional police services with compassion and concern. Our mission is accomplished within the moral and legal standards of our community, through a problem-solving partnership with the community and members of the department.”

MISSION STATEMENT, SANTA ANA POLICE DEPARTMENT

This publication was created in house at the Santa Ana Police Department.

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