PARTICIPANTS

A General Plan community meeting was held on Tuesday March 22\textsuperscript{nd} 2016 as part of an early outreach effort to help inform the community within Council Ward 5 about the upcoming General Plan update and to identify ways the community perceives the City of Santa Ana today and in the future. A total of 23 participants were in attendance including members of the Artesia Pillar, Flower Park, and Bella Vista Neighborhood Associations. Participants were greeted by staff who presented a sign-in sheet and a citywide map where participants were asked to place a colored dot on the map representing their respective residence or place of business. Individuals were also provided a copy of an “important topics” survey to complete in preparation for the workshop discussions.

MEETING FORMAT

Following a brief video introduction to the basic elements of the General Plan and its role in setting the VISION for the future, attendees participated in a small group discussions related to two items of conversation:

1) What are three topics are the most important to you in Santa Ana?
2) Tell us more about each of these topics.

Individual group discussions included a staff facilitator and scribe who transferred ideas onto a flip chart. All members were asked to participate in the smaller discussions. One participant at each table was later selected to represent the group as part of the next exercise which involved reporting out to the larger audience. Through a series of small presentations, each group leader reported out their findings based on the smaller discussions.

The following pages are a transcript of these group discussions and written comments submitted separately from group discussions.
MEETING SUMMARY NOTES

GROUP 1:

- **Arts & Culture** – Diversity, Churches, Parking issues with Our Lady of Pillar, Potential of the City, Residents interested in the aesthetics, Longtime residents care for the City, Traditions and families

- **Business & Economic Development** - 4th Street Downtown, Art district and expansion of the improvements

- **Community Safety** - Drug use and public urination and graffiti near Washington Square neighborhood, Behavior out in public doesn’t look good for neighborhoods, Can the City limit this activity, Safety, Del Mar Apartments further worsened issues, Need more communication with the community in the decision making process to resolve issues

- **Housing & Neighborhoods** - Quiet neighborhoods, Homeless at 2nd Street and Pacific Avenue, Need more public safety presence in the area, High density housing and mental issues, Craftsman style half-way home on Santa Ana Boulevard between Bristol and Raitt Street

- **Human Service & Social Justice** - Night time loitering at Taquerias (open 24 hours) nearby Edinger Avenue to 1st Street off Bristol Street, Surrounded by apartment complex at Raitt Street and McFadden Avenue impacted, Need more officers patrolling, Graffiti and crime control, Need more safety, Food trucks at Raitt Street and McFadden Avenue

- **Mobility** - Future street car, Parking issues starting Friday evening through Monday morning, Need Santa Ana Police Department help with parking problems in neighborhoods, In Willard Area City changed parking by adding more red curbs and parking problems worsened

- **Visual Character & Design** - Love the neighborhood and architecture, Love the homes, Good response time for graffiti (within in 24 hours), Neighborhood homes not maintained well, Can City fix Civic Center street as it contains a long dirt sidewalk with weeds or fill with cement?

GROUP 2:

- **Business & Economic Development** - Commercial options such as restaurants and stores

- **Community Facilities & Programs** – Park maintenance and keeping options for residents, Gangs not allowing residents to use parks, Open space agreement with schools like Valley School and Parks and Recreation Department, Alcohol and rehab
centers like 1311 North Grand Avenue, Identify location of centers for over concentration

- **Housing & Neighborhoods** - Neighborhood identification and unity, Vacant properties, Attracting 1st buyers, Family affordable homes, Neighbors coming together attracting young home buyers, Mostly single family homes in Heninger Park SD-40, Maintaining affluence in smaller neighborhoods, Washington Square initiatives to maintain single family living, Density promotes most issues that residents are dealing with, Neighborhood Associations and City staff support, Neighborhoods coming together

- **Human Service & Social Justice** - Activities and newsletters printed and website, Lack of code enforcement, City Council seems to be disconnected to neighborhoods, Budget cuts means loss of code enforcement officers and higher positions who back inspectors, Property maintenance, Slumlord enforcement and sub-standard living, Enforcement improvements affect quality of life for existing units

- **Mobility** - Public transportation options, Proximity to schools, Downtown living and walkability to stores, work and centers for seniors, Connectivity to freeways, Parking needs citywide from overcrowding, Permit parking has made minor improvements, Illegal parking issues based on enforcement and requirements to activate permit parking, Washington Square feels that Bristol Street widening and Santa Ana College construction of a parking structure does not compliment intersection, Traffic, Pedestrian safety at crosswalks and education on proper safety, Infrastructure, Flow of traffic improvement, Proposed street car, Short term rentals, Landscape, Housing, Parking

- **Visual Character & Design** - Architectural diversity

- **Youth Development** - Lack of Youth Activities like skate parks and bowling

GROUP 3:

- **Arts & Culture** - Sense of community and college graduates come back, Cultural diversity with new and exciting people, Rich cultural history

- **Business & Economic Development** - Need more hotels, Bed tax

- **Community Facilities & Programs** – Amenities such as Bowers Museum, Discovery Science Center, Santa Ana Zoo, Main Place mall, Orange County School of the Arts (OCSA), Need reentry programs for released offenders, GRIP (Gang Prevention Partnership) program not used by schools or Police Department and not educating people about resources, Trade schools for paroles, Open Space, Not enough parks, After school programs keep kids occupied so they don’t fall prey to gangs, Parks help to reduce obesity and increase socialization, Code enforcement, Need active code enforcement for residential uses and businesses

- **Community Safety** – Lighting for some sidewalks lacking and could make neighborhoods safer, Community based policing
• **Health & Sustainability** - Food trucks not healthy
• **Housing & Neighborhoods** - Parking is impossible and a result of density and multiple families in houses, Homeless lack access to resources, Homeless going door-to-door asking for food, Severe problem for businesses and scare potential customers, Don’t go to the library because of homeless, No more granny flats
• **Human Service & Social Justice** - Responsive City government
• **Mobility** – Convenience of uses nearby and variety of shopping, Close to museum, airport, college, Flat road and bicycle facilities are easy to figure out, Street car connecting the City, Food Trucks with permanent parking and 9:00 am-10:00 pm all day, Save spaces with chairs and tables, Injunctions on food trucks, Permit parking difficult to establish, Fights over parking, Gangs restrict where you can park, Street improvements
• **Visual Character & Design** - Architecture old and new and very unique, Sense of place, Different parts of the City look different and it’s easy to know where you are based off of the different looks
• **Youth Development** - Young talent

GROUP 4:

• **Community Facilities & Programs** - Community events like fairs, Participation from the community
• **Community Safety** - Safety as a community, School safety, Stealing from schools because they do not close, Behind Food4Less prostitution and stealing and gangs Santa Ana Police Department more involved with community, Programs with police to help students
• **Health & Sustainability** - Illegal dumping on Susan Street and 1st Street alley, Water, Cost of lawns being watered, Under watered lawns make houses look abandoned
• **Housing & Neighborhoods** – Homeless inappropriate activity in the senior center and bathroom, Homeless spreading from Downtown, Housing for homeless, Rent regulated, Having more meetings with our managers, Slumlords taking advantage, Affordable housing, 6 or 7 families living in one apartment
• **Human Service & Social Justice** - Latinos are being educated and receiving their citizenship, Unity and coming together with the City and non-profits, Teamwork approach in getting things done, Non-profit groups are enhancing quality of life of the residents,
• **Mobility** – Lighting, Car accidents where lighting is scarce like 1st and Ross Streets
• **Visual Character & Design** – Graffiti in alleys and elementary schools like Russell School
ADDITIONAL WRITTEN COMMENTS
- **Arts & Culture** - Local talent being promoted by schools
- **Health & Sustainability** - Water in Santa Ana is clean and good

WARD MAP COMMENTS
- Homeless at Birch Park and Angles Community Park on 3rd Street
- Parking Issues at Willard Intermediate
- Slumlord Problems at Raitt Street from McFadden Avenue to 1st Street
- Drug Problem at Westwood Avenue and Towner Street