General Plan Community Meeting Summary
Santa Ana Senior Center
424 West Third Street
Saturday, December 19, 2015
10:30 a.m.

PARTICIPANTS

A General Plan community meeting was held on December 19th 2015 as part of an early outreach effort to help inform the Santa Ana senior community about the upcoming General Plan update and to identify ways the community perceives the City of Santa Ana today and in the future. A total of 37 participants were in attendance including members of the Downtown and Southwest Senior Centers. Participants were greeted by staff who presented a sign-in sheet and a citywide map where participants were asked to place a colored dot on the map representing their respective residence or place of business.

MEETING FORMAT

Following a brief introduction to the basic elements of the General Plan and its role in setting the VISION for the future, attendees participated in a small group discussions related to two items of conversation:

1) What are three topics are the most important to you in Santa Ana?
2) Tell us more about each of these topics.

Individual group discussions included a staff facilitator and scribe who transferred ideas onto a flip chart. All members were asked to participate in the smaller discussions. One participant at each table was later selected to represent the group as part of the next exercise which involved reporting out to the larger audience. Through a series of small presentations, each group leader reported out their findings based on the smaller discussions.

The following pages are a transcript of these group discussions and written comments submitted separately from group discussions.
MEETING SUMMARY NOTES

GROUP 1:

- **Community Facilities & Programs** - Senior programs, Daycare for grandchildren while seniors attending activities, Public restrooms for homeless, Women and safety
- **Housing & Neighborhoods** - Homeless shelters, Senior housing, Rent control, Senior housing closing with less support for senior housing, More senior units available and how much is charged, More programs for housing and senior and foster children
- **Mobility** - Street safety crossing streets, More signs and more time to cross at signals, Handicap ramps at intersections, Crossing lights and signals, More street lights, More security and police officers, Four-way stops, More street benches

GROUP 2:

- **Community Facilities & Programs** - Lack of attention to senior needs for food services, lottery and entertainment, Healthcare and medical services
- **Community Safety** - Sidewalks need to be at level so senior will not trip or get injured, Pavement is uneven in front of the senior center the (senior #1 fell and broke a tooth, senior #2 broke a leg), Too many homeless in the City and they are becoming more aggressive, One senior assaulted at the bus stop outside of the senior center, Homeless have begun to take our food and coffee and attend our free events, Homeless using our recreation room to use as a restroom, Not enough senior center housing and the waitlist is of 2 years and more, Homeless are bathing in our restroom, We do not feel safe in our own apartments, Crime and car break-ins, More security at the senior center, Do not feel safe, Need more cops driving around the center to feel safe, More cops equals more safety, Do not feel safe walking through the homeless to get to our homes, City took away the park rangers and now we do not feel safe, More security at the parks, Homeless have started selling drugs in the parks, Picnic tables outside of the senior center are used to sell drugs, Prostitution in the park

GROUP 3:

- **Health & Sustainability** - Public health issue, Need support for people needs
- **Housing & Neighborhoods** - Homeless all over the City and brings crime everywhere, No place for homeless to wash and bathe and no facilities nor beds, Disallow use of library and senior center, Jobs for homeless, Housing for seniors, families, Affordable condos, apartments, and townhouses for increased variety, Senior housing, No gentrification
- **Human Service & Social Justice** - Homelessness, Telephone scams for money
GROUP 4:

- **Business & Economic Development** - Keeping businesses open near 17th Street and Grand Avenue. Businesses need to give back to the community as well.

- **Community Facilities & Programs** - Emergency Operations Committee and citywide program, involve all related partnerships and senior groups in emergency planning such as SER Apartment Management and complexes, Office on Aging, Council on Aging, Senior Boards, retiree organizations, Seniors need recreation, civic engagement, training and translation services, Expand network of senior organizations so all are at the table with other partners that help seniors (representatives from church, youth, etc.).

- **Housing & Neighborhoods** - Sober living homes residences are 80% out of state, Increase and need for supportive housing, Do we need sober living home standards like over concentration?

- **Mobility** - Traffic safety for seniors near downtown senior center and McFadden Avenue where there have been accidents, Public transportation, Long transit wait times are difficult for seniors, More shelters at bus stations, More shuttles as seniors are not comfortable on bus, More money towards “Senior-On-the-Go” program to expand hours and services, Long wait for subsidized and expensive housing, How to give senior priorities and more senior housing (Now 7 housing programs in Santa Ana), Overcrowding with too many cars and people and getting worse and investors do not care.

GROUP 5:

- **Community Facilities & Programs** - Access to childcare so parents can work, Seniors are not aware of paramedic subscription plan (pay $60/ year and no bills for service)

- **Community Safety** - Safety and security, Vandalism and theft

- **Housing & Neighborhoods** - Affordable housing not available, First and last month rent expensive, Protect existing neighborhoods from new development, Lack of residential internet for residents of mixed used, Veterans housing, Proposition 45, Many homeless people in Santa Ana

- **Mobility** - Improved transportation for seniors of Santa Ana, Improved safety for bus riders and bus stops

GROUP 5: *(Translated from Spanish)*

- **Community Facilities & Programs** - Lack of programs for exercise and education for seniors, Public centers lack of means to have a healthy sanitary system

- **Health & Sustainability** - Games and group programs to maintain good health
• **Housing & Neighborhoods** - Public assistance for housing, Lack of opportunity to get a home and wait is too long to get a place, Lack of homes, Many people living in small places, Housing too expensive, Quality of life, Rent control, Homeless need homes and bathrooms

• **Mobility** – Transportation for public, Safe travel

**ADDITIONAL SURVEY COMMENTS**

• **Business & Economic Development** - More businesses and jobs for youth

• **Community Facilities & Programs** - Senior services and healthcare

• **Community Safety** - Vandalism, Natural disaster planning for earthquake and flooding, Tagging, Litter

• **Health & Sustainability** - Drinking water purification

• **Housing & Neighborhoods** - Less rental homes and granny flats

• **Mobility** - Crosswalk light signals for senior and disabled people, Extra parking, Public transportation and public transit, Traffic safety and public transit, Street cleaning