PARTICIPANTS

A General Plan community meeting was held on December 2nd 2015 as part of an early outreach effort to help inform Coach Royal Mobile Home Park community about the upcoming General Plan update and to identify ways the community perceives the City of Santa Ana today and in the future. A total of 51 participants were in attendance including residents, local state holders, and neighborhood association leaders. Participants were greeted by staff who presented a sign-in sheet and a citywide map where participants were asked to place a colored dot on the map representing their respective residence or place of business. Individuals were also provided a copy of an “important topics” survey to complete in preparation for the workshop discussions.

MEETING FORMAT

Following a brief introduction to the basic elements of the General Plan and its role in setting the VISION for the future, attendees participated in a small group discussions related to two items of conversation:

1) What are three topics are the most important to you in Santa Ana?
2) Tell us more about each of these topics.

Individual group discussions included a staff facilitator and scribe who transferred ideas onto a flip chart. All members were asked to participate in the smaller discussions. One participant at each table was later selected to represent the group as part of the next exercise which involved reporting out to the larger audience. Through a series of small presentations, each group leader reported out their findings based on the smaller discussions.

The following pages are a transcript of these group discussions and written comments submitted separately from group discussions.
MEETING SUMMARY NOTES

GROUP 1:

- **Community Facilities & Programs** - Street sweeping in areas, Collection near freeway ramps and bus stops
- **Community Safety** – Streets, bus stops and alleys too dark, Schools lack proper security, Safety issues, Gangs in the neighborhoods, Police not being used efficiently, No security with shift changes well known
- **Health & Sustainability** - Storm water drainage problems in some areas
- **Housing & Neighborhoods** - Rent and utility bills increasing every year, Resident ownership of parks, Rent control, Committee of owners is not present and lacking, Sense of community in mobile home parks, Poor management in mobile home parks, Education of mobile home owners of their rights
- **Mobility** - Cars drive faster than legal speed limit

GROUP 2:

- **Community Safety** - Security for kids in schools, Expand the safety circle for students, Fights are breaking out, Need additional cooperation between Santa Ana Unified School District and City
- **Health & Sustainability** - Health care for all, Senior health care gaps
- **Housing & Neighborhoods** - Rent control by wage means, Federal housing subsidies as a percentage of State support, Ability to purchase mobile homes, Stability through finance and option to buy comes with rental fees, Rent fees cause stabilization and wage increases, Utilities cause individual reports to encourage savings and efficiency
- **Mobility** - Transport for the elderly

GROUP 3: *(Translated from Spanish)*

- **Community Facilities & Programs** - Lack of parks and open space for families, Services for children, Lack of recreation, Programs for entertainment
- **Community Safety** - Gangs staying in front of homes, There is no security, Street lights don’t function
- **Housing & Neighborhoods** - Rent control, Spaces too expensive, Communication with owners and residents, Intimidation by owners, Lack of communication by management
- **Mobility** - Transportation within the community and City, Street repairs, Traffic Safety, Cars driving too fast on streets and not safe for people to walk
GROUP 4: (Translated from Spanish)

- **Community Facilities & Programs** - Policies that ensure mobile home communities the right to have access to laundry rooms, Access to recreation rooms, pools and areas to socialize
- **Community Safety** - Safety in the community, Drug activity, vandalism and graffiti in and around mobile park
- **Housing & Neighborhoods** - Rent control, $1,145-$1,600 per month for a room with utilities, Rent up to $2,000 a month, More families in a mobile home with 6 or more people, Needs to be better communication with the owner and manager, Barely enough money for rent and not food, Affordable housing for seniors not government help to pay rent and food, Seniors live in mobile parks and they don't have a lot of options for food, Some living on the street, In 20 years families and parents want to prepare to live peacefully with dignity to address health costs
- **Mobility** - Pedestrian and car safety, Lots of traffic on Sullivan Avenue, Lots of cars in and outside of mobile park, More parking spaces, People don't respect street signs or traffic lights

GROUP 5: (Translated from Spanish)

- **Community Facilities & Programs** - Senior programs, More hospitals, Senior centers, Adult care homes, More public parks that are safe, Public facilities, Common areas in residential developments and mobile home parks with pool and BBQ areas, More public schools, Stations for smoking as too many people smoke wherever they want, Dog parks
- **Community Safety** - Security surveillance, Community safety, Education on public safety and to educate children how to properly cross the street, Adequate street lighting for community centers
- **Housing & Neighborhoods** - Cost of living, Salary increases, Rent control for imbalance in cost of living and salary, Cheaper housing, Cost of homes, Education and training to provide better housing opportunities, Buy mobile home spaces at vacant properties
- **Visual Character & Design** - City maintenance of infrastructure such as streets and curbs, Police and public services, Resource programs to fix and help homes, Trash in the streets
ADDITIONAL SURVEY COMMENTS (Translated from Spanish)

- **Housing & Neighborhoods** - More economic spaces to live in
- **Community Facilities & Programs** - Activities for handicapped, Benefits that parks used to have such as swimming pools and gyms, Larger trash containers
- **Health & Sustainability** - Electricity and gas control