



SANTA ANA POLICE DEPARTMENT



NEWS RELEASE

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Contact: Commander Ken Gominsky
(714) 245-8040

On-line Crime Reporting at Your Service!

The Santa Ana Police Department is now offering a convenient method of reporting certain types of crime. This service, referred to as *eReporting*, is now available on-line 24 hours a day via the Police Department's web page <http://www.ci.santaana.ca.us/pd/default.asp>. *eReporting* allows members of the community to make crime reports directly to the Department from their own computers. The service will not replace any of the traditional methods of reporting, but offers an additional choice for the convenience of our citizens. Information entered into the *eReporting* system is encrypted for the protection of everyone's privacy. Once the report is approved, a copy can be printed by the reporting person for their own records. When reports are submitted via *eReporting*, they are reviewed by a police supervisor. The reporting person will receive a confirmation e-mail within 48 hours of making the report.

eReporting should only be used when there are no known suspects in the crime, and it is apparent that no investigative follow-up is reasonably possible. The new on-line service can be used to report Fraud, Identity Theft, Harassing Phone Calls, Lost Property, Miscellaneous or Non-Criminal Information, Non-Violent Violations of Custody Orders, Tarasoff Reports, Minor Thefts, Vehicle Burglary, Thefts from a Vehicle and Vehicle Tampering Reports. If it is believed that there are no leads in a case, but later leads come to light, the on-line report can always be used as the basis for conducting a more full and thorough investigation.

To make a report using *eReporting*, simply go to the Department's web page and locate the "Introducing E-Services" area of the web page. Click on "E-Police Reporting," and you will be taken to a page introducing you to on-line police reporting. Click on one of the blue links at the bottom of the introduction page to complete a new report, look at a previously submitted report, or complete a supplemental report and follow the easy to use prompts.

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