

Your SAPD Case # is _____.

Make note of this case number in your detailed history folder and reference it when you have contact with any business or law enforcement agency concerning this report. Depending upon the location (jurisdiction) of where the crime occurred (goods or services obtained or delivered), a detective may or may not be assigned to this case.

If the crime occurred in our jurisdiction and there are workable leads such as witnesses and suspect information, a detective will be assigned to the case. Unfortunately, not all cases will be assigned to a detective when there are no significant leads to identify the suspect. Call the Santa Ana Police Department at (714) 245-8461 or 245-8300 to find out if a detective has been assigned to your case. Make note of the detective's name and phone number in the space provided below.

If the crime occurred outside of our jurisdiction, a copy of the crime report will be forwarded to the appropriate law enforcement agency for further investigation.

SAPD Detective: _____

Phone #: _____

Notes:

**EMERGENCY
911**

CITY OF SANTA ANA
Police Department – M96
60 Civic Center Plaza
P.O. Box 1981
Santa Ana, CA 92702

IDENTITY THEFT

A Quick Reference Guide
2005



CPC 530.5: Unauthorized Use of Personal Identifying Information:

(a) Every person who willfully obtains personal identifying information, as defined in subdivision (b), of another person without the authorization of that person, and uses that information for any unlawful purpose, including to obtain, or attempt to obtain, credit, goods, or attempt to obtain, credit, goods, services, or medical information in the name of the other person without the consent of that person is guilty of a public offense.

What is Identity Theft?

Identity theft involves acquiring key articles of someone's identifying information such as name, address, date of birth, social security number and mother's maiden name in order to impersonate them. This information enables the identity thief to commit numerous forms of fraud that include, but are not limited to, taking over the victim's financial accounts; opening new bank accounts; purchasing automobiles; applying for loans, credit cards and social security benefits; renting apartments; and establishing services with utility and phone companies.

What to do if you become a victim:

- > Set up a folder to keep a detailed history of this crime.
- > Keep a log of all your contacts and make copies of all documents and evidence.
- > Notify the US Postal Inspector if your mail has been stolen or tampered with:
 - . US Postal Inspection Service (See phone listing under Federal Government).
 - . (www.usps.gov/websites/inspect)
- > Contact the Federal Trade Commission to report the problem:
 - The FTC is the federal clearinghouse for complaints by victims of identity theft. The FTC helps victims by providing information to help resolve financial and other problems that could result from identity theft. Their hotline phone number is 1-877-IDTHEFT (438-4338).
 - (www.ftc.gov)
- > Contact all creditors by phone and in writing to inform them of the problem.

Sample "Courtesy Notice"
(Date)
Dear (Creditor Name/Collection Agency Name):
On (Date), I received your letter demanding payment of (\$ amount). I did not open this account and incur this unpaid balance. Someone, other than myself, wrongfully used my personal information to obtain a line of credit/service. Your company extended a line of credit/service to someone other than myself.
You are hereby notified that on (Date), I filed an identity theft report with the Santa Ana Police Department. The case # is (____-____), a copy of which can be obtained by contacting the SAPD Records Section at (714) 245-8600.
In addition, I would like you to comply with California Penal Code 530.8, California Civil Code 1748.95 and California Financial code 2247, which all state that you must supply me with a copy of all information to said accounts including the application that was used to open said accounts and all transactions, free of charge, within 10 business days.
Closing, (Your name and address)

- > Call any one of the three credit bureaus' fraud units to report the identity theft and they will forward the information to the other two. Ask to have a "Fraud Alert/Victim Impact" statement placed in your credit file asking that creditors call you before opening any new accounts.
- > Request a copy of your credit report be sent to you from all three credit bureaus:

Credit Bureaus

Equifax

PO Box 74021, Atlanta Georgia 30374-0241
-To order your report, call 1-800-685-1111
-To report fraud, call 1-800-525-6285

Experian

PO Box 949, Allen, Texas 75013-0949
- To order your report, call 1-888-397-3742
- To report fraud, call 1-888-397-3742

Trans Union

PO Box 390, Springfield, Pennsylvania 19064-0390
- To order your report, call 1-800-916-8800
- To report fraud, call 1-800-680-7289

> Alert your banks to flag your accounts and contact you to confirm any unusual activity. Request a change of PIN and new password for all accounts.

> If you have any checks stolen or bank accounts set up fraudulently, report it to the following companies:

- **National Check Fraud Service – 843-571-2143**
- **SCAN – 800-262-7771**
- **Telecheck – 800-710-9898 or 927-0188**
- **CheckRite – 800-766-2748**
- **CrossCheck – 707-586-0551**
- **Equifax Check Systems - 800-437-5120**
- **International Check Services – 800-526-5380**

> Contact the Social Security Administration's Fraud hotline at 1-800-269-0271.

> Contact the Department of Motor Vehicles to see if another license/identification card was issued in your name. If so, fill out the DMV's complaint form to begin the fraud investigation process.

> Obtain a description of the suspect (if known).

> Obtain witness information:

- Persons who accept applications
- Sales people
- Apartment Managers
- Employers

> What is the financial loss to you? Attach all supporting documentation.