



# Discussion Topics for Neighborhood Association Meetings

## City of Santa Ana

### Department

### Topic

- City Manager's Office
  - Council services and City management operations
  
- Community Development
  - General public information
  - CDBG
  - Downtown development, arts, downtown parking
  - Enterprise Zone
  - Economic development programs
  - Redevelopment/Real estate
  
- Finance & Management Services
  - Treasury, fees, business licenses, customer service
  
- Fire
  - Emergency (earthquake) preparedness
  - Fire safety (extinguishers, evacuation plan, EDITH)
  - CERT
  
- Library
  - General public information
  - Bookmobile
  - McFadden Library
  
- Planning & Building
  - General public information
  - General plan
  - Building permits
  - Code Enforcement/community preservation
  - Development processing, environmental review

- Police
  - PREP (Proactive Rental Enforcement Program)
  - General public information
  - Calling PD, dispatch (priority, etc.)
  - Identity theft
  - Home security (police engraver available)
  - Is your child in a gang?/  
P.R.I.D.E. Program
  - COP and PD districts
  - Starting a neighborhood COP
  
- Public Works
  - General public information
  - Capitol projects, street improvements
  - Refuse collection, recycling, street lighting, etc.
  - Tree trimming
  - Traffic engineering, regional transportation issues
  - Water resources
  
- Recreation and Community Services
  - General public information
  - Corbin Center services
  - Park maintenance
  - Recreation
  - Senior citizen programs
  
- Zoo
  - General public information

## Outside Agencies

<u>Agency</u>	<u>Topic</u>	<u>Contact/Address/Phone</u>
American Red Cross	- Program information	Administration Office P.O. Box 11364, 601 N. Golden Circle Dr. Santa Ana, CA 92711
Big Brothers/ Big Sisters	-Program information	Elsa Fitzgerald, Director of Rec & Community Outreach 14131 Yorba St., Tustin, CA, 92780 714-544-7773/x212 <a href="http://www.bigbrooc.org">http:// www.bigbrooc.org</a>

Child Abuse Registry	- How to prevent child abuse	Dany Duerksen 714-704-8696 800 N. Eckhoff, Orange, CA 92868 Office: 714-704-8000 / 1-800-940-1000 (24 hr)
Children's Bureau of Southern California	- Family connection/Parenting skills	50 S. Anaheim Blvd., Anaheim, CA 92805 714-517-1900
Consumers Credit Counseling Service	- Budgeting, credit & general information	Kelly Rogers 714-547-2227 x127 1920 Old Tustin Ave. Santa Ana, CA 92705
Hispanic Alcohol Services	- Dangers of alcoholism	Isabel Figueroa 714-479-0120 1905 N. College Ave. Santa Ana, CA 92706
O.C. Probation	- Gang prevention/suppression	Darlene Pettinicchio 714-796-0426
O.C. Transportation Authority (OCTA) (Speaker's Bureau)	-Transportation programs and services (allows you to be involved in OCTA's decision making process)	Roberta Gonzalez Speaker Bureau Community Relations Dept. - OCTA P.O. Box 14184 Orange, CA 92613-9830 714-560-5553 714-560-5795 (fax)
O.C. Water District	- General public information (water in O.C.)	Ron Wildermuth 378-3200 x3351 <a href="http://www.ocwd.com">http://www.ocwd.com</a>
Shelter For The Homeless	- Transitional shelter, low income housing	Darla Calderon 714-897-3221 <a href="http://www.shelterforthehomeless.org">http://www.shelterforthehomeless.org</a>