



CITY OF SANTA ANA
(714) 647-5400

WHO DO I CALL FOR...

<u>INFORMATION ON</u>	<u>DEPARTMENT / AGENCY</u>	<u>PHONE #</u>
Alley Clean-up	Public Works Agency	647-3380
Animal Services	Santa Ana Police Department	245-8792 834-4211
Animal License	Finance / Customer Service	647-5257
Animal Shelter (Orange)	Orange County Animal Care Center 561 City Drive South Orange, CA 92868	935-6848
Arts & Culture	Parks, Recreation, & Community Services Agency	571-4200
Athletics	Parks, Recreation, & Community Services Agency	571-4264
Battered & other Assistance– Hotline	N. Orange County	992-1931
Bicycle Licensing	Santa Ana Police Department	245-8200
Bicycle Lost / Found	Santa Ana Police Department	245-8077
Bill – Water	Finance / Customer Service	647-5454
Building Inspection	Planning & Building	667-2738
Bus Information	O.C. Transportation Authority	636-7433
City Council - *Mayor: Miguel A. Pulido *Mayor Pro-Tem: Claudia Alvarez *Councilmembers: David Benavides, Carlos Bustamante, Michele Martinez, Vincent F. Sarmiento, Sal Tinajero	Clerk of the Council Address: City Hall 20 Civic Center Plaza 8 th floor Santa Ana, CA 92701	647-6520 647-6900 FAX 647-6954
City Manager, David N. Ream	City Manager's Office	647-5200
Code Enforcement *(Weekend Complaint Message Line)	Community Preservation - Planning & Building	667-2780 667-2780
C.O.P. Task Force	Santa Ana Police Department	245-8746
Community Relations/Crime Prevention	Santa Ana Police Department	245-8719
Couch Removal (on public property)	Public Works Agency	647-3380
Dogs – Barking	Santa Ana Police Department (Animal Control)	245-8792
Election Information	Clerk of the Council	647-6520
Emergency – to report an	Dispatch	911
Employment with the City of Santa Ana	Personnel Services	647-6500
Employment Services & Job Training	W.O.R.K. Center (1000 E. Santa Ana Blvd., Ste 200)	565-2600
Fair Housing	Orange County Fair Housing	569-0823
Fire Safety (F.I.R.E.)	Santa Ana Fire Department	647-5700
Fire Dispatch	Santa Ana Fire Department (non-emergency)	542-2315
Freeways / Highways / Detours, etc., - Hot Line	Cal-Trans	(949) 724-2000
General Information - City of Santa Ana	City of Santa Ana	647-5400
Graffiti Removal *General (Graffiti Hotline-any time)	Public Works Agency	TOLL FREE (877) 786-7824 (877) STOPTAG
*Bus Stop Shelters	O.C. Transportation Authority / Customer Relations	636-7433
*Highways/Freeways (Graffiti Hotline)	Cal-Trans	(949) 936-3500
Graffiti Task Force (Police)	Santa Ana Police Department	245-8769
Hazardous Waste Disposal	County of Orange Integrated Waste Management	834-6752
Home Security Inspection	Santa Ana Police Department (Community Relations)	245-8719
Human Relations Dispute Resolution / Mediation	Human Relations Commission Dispute Resolution Center	567-7470

WHO DO I CALL FOR...

<u>INFORMATION ON</u>	<u>DEPARTMENT / AGENCY</u>	<u>PHONE #</u>
Info on Referrals for Human Services	211 Orange County	2-1-1
Homeless Outreach	Orange County Mental Health Association	547-7559
Lights	Southern California Edison (800)	655-4555
Museum	Bowers Museum	567-3600
Noise Complaints	Santa Ana Police Department	834-4211
Obstructing Bushes & Trees	Public Works Agency	647-3380
Overcrowding	Community Preservation - Planning & Building Agency	667-2780
Paramedics – Emergency	Dispatch - Santa Ana Fire Department	911
Park Rangers		
*Monday-Friday after 3:00 p.m.	Parks, Recreation, & Community Services Agency	647-3397
* All other hours (Dispatch #)		834-4211
Parking Control	Santa Ana Police Department	245-8225
Parking - Inoperative Junk cars		
*Public streets	Santa Ana Police Department	245-8225
*Private property	Community Preservation / Code Enforcement Agency	667-2780
Poison Center	California Poison Control System (800)	876-4766
Police Front Desk		245-8601
*Dispatch (report crimes)	Santa Ana Police Department	834-4211
Potholes	Public Works Agency	647-3380
Public Telephones	Pacific Bell (800)	498-2646
Pupil Support Services	Santa Ana Unified School District	433-3481
Pushcart Information / Problems	Community Preservation - Planning & Building Agency	667-2780
Recreation Programs	Parks, Recreation, & Community Services Agency	571-4200
*Centers: El Salvador		647-6558
Jerome		647-6559
Memorial		571-4242
Salgado		571-4267
Santa Anita		647-6552
Rodent / Rat Problem	Orange County Vector Control	971-2421
Sanitation (overgrown yards, etc.)	Public Works Agency	647-3309
School Security	Santa Ana Unified School District	558-5535
Senior Information	Santa Ana Senior Center – Parks, Recreation, & Community Services Agency	647-6540
Shopping Cart Removal	Code Enforcement (until further notice) (714)	667-2780
Street Cleaning	Public Works Agency	647-3380
Swimming Pools - Public	Parks, Recreation, & Community Services Agency	571-4200
- Private	Public Works Agency	647-3336
Tenant / Landlord Problems	Orange County Fair Housing	569-0823
Traffic Safety	Santa Ana Police Department	245-8200
Trash Pickup & Dumpsters	Waste Management	558-7761
Trash Pickup & Recycling	Ware Disposal Co., Inc	834-0234
Trees, trimming	Public Works Agency	647-3330
Unsanitary and Unsafe Housing	Community Preservation - Planning & Building Agency	667-2780
Vector Control	Orange County Vector Control	971-2421
Vehicles on Street (abandoned)	Santa Ana Police Department	245-8225
Voter Registration	Orange County Registrar	567-7600
Water		647-3320
Bill – Water	Finance / Customer Service	647-5454
Zoning information	Planning and Building Agency	647-5804
Zoo	Santa Ana Zoo	836-4000

NEIGHBORHOOD IMPROVEMENT PROGRAM
(714) 667-2260