



Discussion Topics for Neighborhood Association Meetings

City of Santa Ana

Department

Topic

- City Manager's Office
 - Council services and City management operations

- Community Development
 - General public information
 - CDBG
 - Downtown development, arts, downtown parking
 - Enterprise Zone
 - Economic development programs
 - Redevelopment/Real estate

- Finance & Management Services
 - Treasury, fees, business licenses, customer service

- Fire
 - Emergency (earthquake) preparedness
 - Fire safety (extinguishers, evacuation plan, EDITH)
 - CERT

- Library
 - General public information
 - Bookmobile
 - McFadden Library

- Planning & Building
 - General public information
 - General plan
 - Building permits
 - Code Enforcement/community preservation
 - Development processing, environmental review

- Police
 - PREP (Proactive Rental Enforcement Program)
 - General public information
 - Calling PD, dispatch (priority, etc.)
 - Identity theft
 - Home security (police engraver available)
 - Is your child in a gang?/
P.R.I.D.E. Program
 - COP and PD districts
 - Starting a neighborhood COP

- Public Works
 - General public information
 - Capitol projects, street improvements
 - Refuse collection, recycling, street lighting, etc.
 - Tree trimming
 - Traffic engineering, regional transportation issues
 - Water resources

- Recreation and Community Services
 - General public information
 - Corbin Center services
 - Park maintenance
 - Recreation
 - Senior citizen programs

- Zoo
 - General public information

Outside Agencies

<u>Agency</u>	<u>Topic</u>	<u>Contact/Address/Phone</u>
American Red Cross	- Program information	Administration Office P.O. Box 11364, 601 N. Golden Circle Dr. Santa Ana, CA 92711
Big Brothers/ Big Sisters	-Program information	Elsa Fitzgerald, Director of Rec & Community Outreach 14131 Yorba St., Tustin, CA, 92780 714-544-7773/x212 http:// www.bigbrooc.org

Child Abuse Registry	- How to prevent child abuse	Dany Duerksen 714-704-8696 800 N. Eckhoff, Orange, CA 92868 Office: 714-704-8000 / 1-800-940-1000 (24 hr)
Children's Bureau of Southern California	- Family connection/Parenting skills	50 S. Anaheim Blvd., Anaheim, CA 92805 714-517-1900
Consumers Credit Counseling Service	- Budgeting, credit & general information	Kelly Rogers 714-547-2227 x127 1920 Old Tustin Ave. Santa Ana, CA 92705
Hispanic Alcohol Services	- Dangers of alcoholism	Isabel Figueroa 714-479-0120 1905 N. College Ave. Santa Ana, CA 92706
O.C. Probation	- Gang prevention/suppression	Darlene Pettinicchio 714-796-0426
O.C. Transportation Authority (OCTA) (Speaker's Bureau)	-Transportation programs and services (allows you to be involved in OCTA's decision making process)	Roberta Gonzalez Speaker Bureau Community Relations Dept. - OCTA P.O. Box 14184 Orange, CA 92613-9830 714-560-5553 714-560-5795 (fax)
O.C. Water District	- General public information (water in O.C.)	Ron Wildermuth 378-3200 x3351 http://www.ocwd.com
Shelter For The Homeless	- Transitional shelter, low income housing	Darla Calderon 714-897-3221 http://www.shelterforthehomeless.org